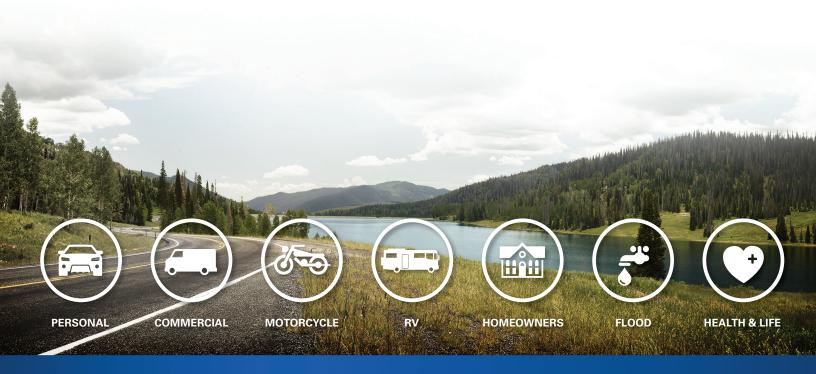
Texas Commercial Automobile Policy





5630 University Parkway • PO Box 3199 Winston-Salem NC, 27102-3199

Home State County Mutual

IMPORTANT NOTICE

To obtain information or make a complaint:

You may call National General Insurance toll-free telephone number for information or to make a complaint at:

1-800-847-6442

You may also write to National General Insurance at:

5757 Phantom Drive, Ste. 200

Hazelwood, MO 63042

Attn: Customer Relations

You may contact the Texas Department of Insurance to obtain information on companies, coverages, rights or complaints at:

1-800-252-3439

You may write the Texas Department of Insurance:

P.O. Box 149104

Austin, TX 78714-9104

Fax: (512) 490-1007

Web: www.tdi.texas.gov

E-mail: ConsumerProtection@tdi.texas.gov

To obtain price and policy form comparisons and other information relating to residential property insurance and personal automobile insurance, you may visit the Texas Department of Insurance/Office of Public Insurance Counsel website:

www.helpinsure.com

PREMIUM OR CLAIM DISPUTES: Should you have a dispute concerning your premium or about a claim, you should contact National General Insurance first. If the dispute is not resolved, you may contact the Texas Department of Insurance.

ATTACH THIS NOTICE TO YOUR POLICY: This notice is for information only and does not become a part or condition of the attached document.

AVISO IMPORTANTE

Para obtener información o para presentar una queja:

Usted puede llamar al número de teléfono gratuito de National General Insurance para obtener información o para presentar una queja al:

1-800-847-6442

Usted también puede escribir a National General Insurance:

5757 Phantom Drive, Ste. 200

Hazelwood, MO 63042

Attn: Customer Relations

Usted puede comunicarse con el Departamento de Seguros de Texas para obtener información sobre compañías, coberturas, derechos, o quejas al:

1-800-252-3439

Usted puede escribir al Departamento de Seguros de Texas a:

P.O. Box 149104

Austin, TX 78714-9104

Fax: (512) 490-1007

Sitio web: www.tdi.texas.gov

E-mail: ConsumerProtection@tdi.texas.gov

Para obtener formas para la comparación de precios y pólizas y para obtener otra información sobre el seguro de propiedad residencial y de seguro de automóvil personal, visite el sitio web del Departamento de Seguros de Texas/Oficina del Asesor Público de Seguros:

www.helpinsure.com

DISPUTAS POR PRIMAS DE SEGUROS O

RECLAMACIONES: Si tiene una disputa relacionada con su prima de seguro o con una reclamación, usted debe comunicarse con National General Insurance primero. Si la disputa no es resuelta, usted puede comunicarse con el Departamento de Seguros de Texas.

ADJUNTE ESTE AVISO A SU PÓLIZA: Este aviso es solamente para propósitos informativos y no se convierte en parte o en condición del documento adjunto.

TEXAS COMMERCIAL AUTO POLICY

Read your Policy carefully. Provisions of this contract and its endorsements (if any) restrict coverage. Be certain **you** understand all of the coverage terms, the exclusions, and **your** rights and duties.

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AGREEMENT

- A. This Policy is a legal contract between you and us. The Policy provisions, along with the **Declarations Page** and Application, which are incorporated into and made part of this Policy, and any endorsements issued, complete this Policy. If there is no written Application, then the statements made by you at the time of application become a part of this Policy.
- B. This Policy is issued and renewed in reliance upon the truth and accuracy of the information you provide in the written or verbal Application for this insurance. The terms of this Policy impose obligations on all persons defined as you and on all persons or organizations seeking coverage under this Policy. We agree to provide insurance, subject to the terms, conditions and limitations set forth in this Policy, if you have paid, when due, all of the premiums for the coverages you have chosen. We will only insure you for the coverages and the Limits of Liability for which a premium is shown on the Declarations Page of the Policy.
- C. If the initial payment to **us** is in any non-cash method, this insurance is conditioned on that initial payment being honored by **your** financial institution.
- D. You have a continuing duty to notify **us** of any changes relating to **autos** or individuals covered under this Policy.

DEFINITIONS USED THROUGHOUT THIS POLICY

The following words or phrases, when printed in boldfaced type, will have the following meaning throughout the Policy, whether in the singular, plural or possessive.

- A. "Accident" and "accidental" mean a sudden, unexpected and unintended event.
- B. "Actual cash value" means the fair market value of the stolen or damaged property at the time of loss.
- C. "Additional auto" means an auto that you acquire in addition to the auto(s) shown on the Declaration Page.

If you ask us to insure the additional auto within twenty (20) calendar days after you acquire the auto any coverage we provide for the additional auto is subject to the following conditions:

- On the date you become the owner, an additional auto will have the broadest coverage we provide on any auto shown on the Declarations Page.
- Any coverage you ask us to add to the auto or any increase of limits of liability shall begin on the date you become the owner of the additional auto, but you must pay any additional premium when due to maintain such coverage.

If **you** do not notify **us** within twenty days (20), no coverage exists for the **additional auto**.

- D. "Auto" means a land motor vehicle or trailer designed for travel on public roads. It does not include mobile equipment.
- E. "Bodily injury" means bodily harm, sickness or disease, including death that results from such bodily injury. Bodily injury does not include harm; sickness; disease or death arising out of the transmission of disease by an insured through sexual contact.
- F. "Carry persons or property for compensation or a fee" means to deliver, transport or carry persons; products; goods; materials; property; animals; or livestock for any form of money; salary; income; property; consideration; or any other thing of value, when:
 - 1. Using a vehicle in a **personal vehicle sharing program**;
 - 2. The money or other item of value is paid or given;
 - a. By any passenger, recipient or other party on a per-trip basis; or
 - In the course of, or as related to, any business activities of a person insured under this Policy; or
 - 3. Any of the persons; products; goods; materials; property; animals; or livestock intended to be delivered or transported are actually in the vehicle or **trailer** at the time of the **accident** or **loss**.

"Carry persons or property for compensation or a fee" includes, but is not limited to, the delivery of goods, either on a wholesale or retail basis, such as food, magazines, newspapers, or flowers but does not include a share the expense car pool.

- G. "Covered auto" means:
 - 1. Any **auto** described on the **Declarations Page** for which a premium charge is shown unless **you** have asked **us** to delete that **auto** from the Policy.
 - 2. A newly acquired auto.
 - 3. Any **auto** not **owned** by **you** which is:
 - a. Driven by you or a listed driver; and
 - b. Used on a temporary basis as a substitute for any **auto** described in this definition which is out of service no longer than thirty (30) days because of its:
 - i. Breakdown;
 - ii. Repair;
 - iii. Servicing;
 - iv. Loss; or
 - v. Destruction.

PART D > COVERAGE FOR DAMAGE TO YOUR AUTO does not apply to a temporary substitute **auto**.

- H. "Crime" means any act or omission that is:
 - 1. A state or federal felony in the United States;
 - 2. An attempt to flee or elude law enforcement or a crime scene; or
 - 3. An illegal activity;

but only if there is a conviction.

Crime does not include:

- 1. Misdemeanor violations of the motor vehicle or traffic laws other than an attempt to:
 - a. Flee or elude law enforcement; or
 - b. Flee a crime scene;
- 2. Vehicular homicide; or
- 3. Driving under the influence of alcohol or any illegal substance.
- I. "Declarations Page" means the document prepared by us listing your Policy information which includes the types of coverage you have elected, the limit of each coverage, the cost of each coverage, the specifically described autos covered by this Policy, and the types of coverage for each specifically described auto.
- J. "Depreciation" means a decline in value due to wear and tear or obsolescence.
- K. **"Derivative claims"** include, but are not limited to, damages for care, emotional injury or mental anguish, wrongful death, or loss of:
 - 1. Service;
 - 2. Consortium;
 - 3. Society; or
 - 4. Companionship;

resulting from the **bodily injury** of another or from witnessing the **bodily injury** to another.

- L. "**Diminution in value**" means the actual or perceived loss in market or resale value by reason of the fact that the property has been damaged.
- M. "Employee" means anyone for whom the employer will pay for his or her services and has the authority to direct performance. This includes direct staff, independent contractors, leased workers and temporary workers.
- N. "Family member" means, if you are an individual:
 - 1. A person related to **you** by blood, marriage or adoption who **resides** in **your** household; or
 - 2. A ward or foster child or stepchild who **resides** in **your** household;

at the time of the **accident** or **loss** and includes **your** spouse even when not a **residing** in **your** household during a period of separation in contemplation of divorce.

- O. "Loss" means sudden, direct and accidental destruction or damage. Loss does not include diminution in value.
- P. "Minimum limits" means the minimum amount of liability insurance required to apply to an **auto** by the motor vehicle compulsory insurance or financial responsibility laws of the state in which **you reside**, as shown in **our** records as the garaging address for a **covered auto**.
- Q. "Mobile equipment" means any of the following types of land vehicles, including any attached machinery and equipment:
 - 1. Bulldozers, power shovels, cranes, rollers, booms, winches, shredders, graders, diggers, mixers, compressors, generators, drills, welders, pumps, farm implements and machinery, forklifts, street sweepers or other cleaners and other similar specialized equipment;
 - Vehicles you use solely on premises you own or rent and on accesses to public roads that adjoin these premises;
 - Vehicles designed for normal use off public roads or which do not require licensing in the state in which you live or your business is licensed;
 - 4. Vehicles which travel on crawler treads;
 - 5. Non self-propelled vehicles used primarily to provide mobility to the following permanently attached equipment: air compressors; pumps and generators; spraying, welding, cleaning, lighting, geophysical exploration and well servicing equipment; cherry pickers or other devices used to raise or lower workers; snow removal equipment; or road maintenance equipment;
 - 6. Vehicles used primarily for purposes other than transportation of persons or cargo. However, self-propelled vehicles with permanently attached equipment listed below are not mobile equipment but will be considered **autos**:
 - a. Snow removal, road maintenance and street cleaning equipment.
 - b. Any equipment listed in paragraph 5. above.

However, **mobile equipment** does not include land vehicles that are subject to a compulsory or financial responsibility law or other motor vehicle insurance law in the state where it is licensed or principally garaged.

Land vehicles subject to a compulsory or financial responsibility law or other motor vehicle insurance law are considered **autos**.

- R. "Motor vehicle business" means the business of:
 - 1. Selling;
 - 2. Repairing;
 - 3. Servicing;

- 4. Storing;
- 5. Parking;
- 6. Road testing;
- 7. Delivering;
- 8. Leasing or renting;
- 9. Washing; or
- 10. Valet parking;
- any motor vehicle.
- S. "Named insured" means the individual(s) or organization(s) designated as the named insured(s) on the Declarations Page.
- T. "Newly acquired auto" means an additional auto or a replacement auto of which you become the owner during the policy period.
- U. "Occupying" means in; upon; getting into, out of, on or off. A person cannot be occupying more than one motor vehicle at a time.
- V. **"Own"**, **"owned"**, **"owner"**, and **"ownership"**, with respect to an **auto** or **trailer**, mean the person who:
 - 1. Holds the legal title to the **auto** or **trailer**; or
 - 2. Has legal possession of an **auto** or **trailer** that is:
 - a. Subject to a written security agreement; or
 - Leased to that person by a written agreement for a continuous period of six (6) months or longer.
- W. **"Permissive operator"** means any person using a **covered auto** with and within the scope of **your** express permission provided such person:
 - 1. Has a valid U.S. driver's license at the time of the **accident**; and
 - 2. Is not an undisclosed operator.
- X. **"Personal vehicle sharing program"** means the sharing of an **auto** for commercial use including, but not limited to, use of an **auto** while being operated on behalf of a passenger procurement company such as Uber, Lyft, Sidecar, etc. A passenger procurement company is an organization whether a corporation, partnership, sole proprietor or other form that provides transportation services and connects passengers with drivers using their personal **auto** for which the driver receives compensation or a fee. Coverage under this Policy is not provided during the following time periods:
 - While a mobile device application for a passenger procurement company such as Uber, Lyft, Sidecar, etc. has been activated by the insured, as a driver, when driving an auto in a personal ride sharing program;
 - 2. When a match is accepted; or
 - 3. When a passenger has been picked up and is being driven to his/her destination.

Coverage will be provided under this policy once there are no fare paying passengers in the **covered auto** and the mobile device application is turned off and can no longer receive assignments or requests to provide transportation for customers.

- Y. "Pollutant" means any solid, liquid, gaseous or thermal irritant or contaminant, including smoke, vapor, soot, fumes, acids, alkalis, chemicals and waste. Waste includes materials to be recycled, reconditioned or reclaimed.
- Z. "Private passenger auto" means a land motor vehicle:
 - 1. Of the private passenger, pickup body, or cargo van type;
 - 2. Designed for operation principally upon public roads;
 - 3. With at least four wheels; and
 - 4. With a gross vehicle weight rating of 25,000 pounds or less, according to the manufacturer's specifications.

However, **private passenger auto** does not include step-vans, parcel delivery vans, cargo cutaway vans or other vans with cabs separate from the cargo area.

- AA. "**Property damage**" means physical damage to, destruction of, or loss of use of, tangible property, if caused solely by an **accident** covered under this Policy.
- BB. "**Punitive or exemplary damages**" means all damages that may be awarded, other than compensatory damages, to:
 - 1. Punish or deter conduct; and/or
 - 2. Fine, penalize or impose a statutory penalty due to conduct;

because the conduct is malicious, grossly negligent, wanton, willful, fraudulent or unlawful. This includes, but is not limited to, any damages that have been defined by law as punitive damages or exemplary damages, and any additional costs, attorney fees, other fees or interest awarded because of such damages.

- CC."Racing" means:
 - Participating in, competing in, practicing for or preparing for any prearranged or organized racing, speed, demolition or stunting contest or activity;
 - 2. Participating in or competing in an unarranged or spontaneous street or off-road race or stunt;
 - 3. Operating an **auto** on an indoor or outdoor track, course or trail designed or used for:
 - a. Racing or speed contest or adventure;
 - b. Demonstration driving;
 - c. High performance driving; or
 - d. Driving competition.

- DD. "Replacement auto" means an auto that you acquire during the current policy term that has taken the place of an auto shown on the Declarations Page. Any coverage we provide for a replacement auto is subject to the following terms:
 - On the date you become the owner of a replacement auto, if coverage applies under this Policy, that replacement auto will have the same coverage as the auto shown on your Declarations Page that is being replaced.
 - 2. The deductible that applies to a **replacement auto** shall be the same as the **auto** it replaced.
 - All coverage we provide for collision or comprehensive under Part D of this Policy for the replacement auto ends twenty (20) calendar days after you become the owner if you do not ask us to continue or add this coverage.
 - Any coverage you ask us to add to the auto or any increase of limits of liability shall begin on the date you become the owner of the replacement auto, but you must pay any additional premium when due to maintain such coverage.
- EE. "**Reside**", "**resides**", and "**residing**" mean to dwell within the household as the person's legal domicile. Minor dependent children whose parents are separated or divorced shall be deemed to **reside** in both parents' household.
- FF. "**Trailer**" means a non-motorized vehicle, including a farm wagon or farm implement, designed to be pulled on public roads by an **auto** if the **trailer** is not being used:
 - 1. As a residence, office, store, business or for display purposes; or
 - 2. To transport passengers.
 - A trailer does not include a mobile home.
- GG. **"Undisclosed operator"** means a person who is a regular operator of a **covered auto** hired as an employee of the business prior to the policy period shown on the **Declarations Page** and such person is not listed as a driver on the **Declarations Page** of this Policy.
- HH. "We," "us" and "our" mean the Company shown on the Declarations Page as providing this insurance.
- II. "You" and "your" mean the person or organization shown on the Declarations Page as the named insured.

DUTIES AFTER AN ACCIDENT OR LOSS – FILING A CLAIM

GENERAL DUTIES

A. **We** do not provide coverage under this Policy unless **you** have paid the required premium when due. Failure to give notice as required may affect coverage provided under this Policy. Failure to comply with any of the duties in this Policy may result in denial of coverage and relieve **us** of all duties to investigate, settle, defend, pay any judgment or otherwise honor any claims made by an **insured** or against an **insured**.

- B. **We** must be notified promptly of how, when and where the **accident** or **loss** happened. Notice should include the following:
 - All known facts and circumstances. This notice to us should include all known names, addresses and telephone numbers of any injured persons and witnesses.
 - 2. All known license plate information of vehicles involved or vehicle descriptions; and
 - 3. All known driver's license information of persons involved.
- C. Any person, organization or entity claiming any coverage under this Policy must:
 - 1. Cooperate with **us** in the investigation, settlement or defense of any claim or lawsuit and assist **us** in:
 - a. Making settlements;
 - b. Obtaining or authorizing **us** to obtain or secure evidence;
 - c. Giving evidence;
 - d. Obtaining the attendance of witnesses at hearings and depositions; and
 - e. The conduct of lawsuits.
 - Promptly send us copies of any notices or legal papers filed or received in connection with the accident or loss. We will not pay for attorney fees or costs incurred by any insured or other person without our prior written consent.
 - 3. Agree to give **us** information and consent necessary for **us** to comply with any statutes or government regulations that apply including, but not limited to, the person's social security number.
 - Submit, as often as we reasonably require, to medical or physical examinations by physicians we select. We will pay for these examinations.
 - 5. Submit to examinations under oath by us or our representative as often as we reasonably require. These examinations will take place at a reasonable location of our choice and outside the presence of any witness, person or entity making a claim due to the same accident or loss, or any other person other than your attorney. We may:
 - a. Also require an examination under oath from any **family member** or **employee** who may be able to assist **us** in obtaining relevant information even if that person is not claiming benefits under this Policy; and

- b. Make a video and/or audio recording or any other type of recording of an examination under oath.
- 6. Give **us** written and recorded statements as often as **we** reasonably request.
- 7. Give **us** written authorization to obtain:
 - Medical records and reports which are pertinent and related to the loss or injury claimed, including current reports, notes and test results, records of prior medical history and treatment, therapy records and counseling records;
 - b. Credit and financial records pursuant to Insurance Code 542.004 that are related to the **loss**;
 - c. Photographs;
 - d. Telephone, including cellular, text messaging and all other telephonic communication records, including billing records; and
 - e. Other records **we** deem relevant in the investigation or settlement of a claim.
- 8. Provide a sworn statement as proof of loss as **we** require.
- Not voluntarily assume any obligation to pay, make any payment or incur any expense for bodily injury or property damage arising out of an accident.
- 10. Attend hearings and trials as **we** require.
- 11. Authorize **us** to get any information on any data, maintenance or event recorder or similar device installed in a **covered auto** as **we** deem relevant to the facts of the **accident** or **loss**.
- 12. Allow **us** to take any photographs **we** may require as a part of **our** investigation.
- Convey title to and possession of the damaged, destroyed or stolen property to us if our payment is based on a total loss.
- D. Our duties include the following:
 - 1. Within fifteen (15) days after **we** receive **your** written notice of claim, **we** must:
 - Acknowledge receipt of the claim. If our acknowledgment of the claim is not in writing, we will keep a record of the date, method and content of our acknowledgment.
 - b. Begin any investigation of the claim.
 - c. Specify the information **you** must provide in accordance with paragraph B. of the **GENERAL DUTIES** provision. **We** may request more information, if during the investigation of the claim such additional information is necessary.

- After we have received the information we have requested, we must notify you in writing whether the claim will be paid or has been denied or whether more information is needed:
 - a. Within fifteen (15) business days; or
 - b. Within thirty (30) days if **we** have reason to believe the **loss** resulted from arson.
- If we do not approve payment of your claims or require more time for processing your claim, we must:
 - a. Give the reasons for denying your claim, or
 - b. Give the reasons we require more time to process your claim. But, we must either approve or deny your claim within forty-five (45) days after our requesting more time.
- 4. In the event of a weather-related catastrophe or major natural disaster, as defined by the Texas Department of Insurance, the claim-handling deadlines as stated above are extended for an additional fifteen (15) days.
- 5. Loss Payment
 - a. If we notify you that we will pay your claim or part of your claim, we must pay within five (5) business days after we notify you.
 - b. If payment of your claim or part of your claim requires the performance of an act by you, we must pay within five (5) business days after the date you perform the act.
- 6. Notice of Settlement of Liability Claim
 - a. We will notify you in writing of any initial offer to compromise or settle a claim against you under the liability section of this Policy.
 We will give you notice within ten (10) days after the date the offer is made.
 - We will notify you in writing of any settlement of a claim against you under the liability section of this policy. We will give you notice within thirty (30) days after the date of the settlement.

ADDITIONAL DUTIES FOR COVERAGE FOR DAMAGE TO YOUR AUTO

A person seeking coverage under PART D > COVERAGE FOR DAMAGE TO YOUR AUTO must, in addition to the **GENERAL DUTIES**:

- Promptly, after discovery of the **loss**, report the theft or vandalism of any **auto** or other property insured under this Policy, or its equipment or parts, to the police or other local law enforcement.
- Take reasonable steps after a loss to protect all property insured under PART D > COVERAGE FOR DAMAGE TO YOUR AUTO from further loss. We will pay reasonable and necessary expenses incurred in providing that protection. Any further loss due to failure to protect will not be covered under this Policy. You must keep a

record of **your** expenses for consideration in the settlement of a claim.

- Permit us to inspect and appraise all loss covered under PART D > COVERAGE FOR DAMAGE TO YOUR AUTO before its repair or disposal.
- 4. Promptly report any **accident** or **loss** to the police or other local law enforcement if the person cannot identify the **owner** or operator of an at-fault vehicle involved in the **accident**.
- 5. Authorize **us** to move the damaged **auto** or **trailer** to a storage facility of **our** choice at **our** expense.

PART A > LIABILITY COVERAGE

INSURING AGREEMENT

- A. Subject to the limit of liability shown on the Declarations Page, if you pay us the premium for Liability Coverage, we will pay compensatory damages for which an insured is legally liable due to bodily injury or property damage caused by an accident that arises out of the ownership, maintenance or use of an auto covered under this PART A. Damages include prejudgment interest awarded against an insured subject to our limits of liability for this PART A. We will not pay for punitive or exemplary damages.
- B. We will settle or defend, as we consider appropriate, any claim or lawsuit asking for these damages. If we defend, we will choose the counsel of our choice, which may include an in-house counsel. In addition to our limit of liability, we will pay all defense costs we incur. Our duty to settle or defend ends when our limit of liability for this coverage has been exhausted by payment of judgments or by settlement. We have no duty to:
 - 1. Defend any lawsuit;
 - 2. Settle any claim; or
 - 3. Pay any judgment;

for **bodily injury** or **property damage** not covered under this Policy.

ADDITIONAL DEFINITIONS – PART A > LIABILTY COVERAGE

When used in this PART A:

- 1. The definition of **auto** shall also include **mobile equipment** but only while being carried or towed by a **covered auto**.
- 2. "Insured" means:
 - a. You for the ownership, maintenance or use of a covered auto.
 - b. Any additional driver listed on the **Declarations Page**, but only while using a **covered auto**.
 - c. Any additional driver not listed on the **Declarations Page** while using a **covered auto**,

but only if the additional driver was hired during the policy period.

- d. A permissive operator.
- e. For the use of a **covered auto**, any person or organization, but only with respect to the legal liability for acts or omissions of a person for whom coverage is afforded under this PART A.
- 3. The following are not **insureds** under this PART A:
 - a. The United States of America or any of its agencies.
 - b. Any person with respect to **bodily injury** or **property damage** resulting from the operation of an **auto** by that person as an **employee** of the United States Government. This applies only if the provisions of 28 U.S.C. §2679 as amended, require the Attorney General of the United States to defend that person in any civil action which may be brought for the **bodily injury** or **property damage**.
 - c. Any person while he or she is working in a **motor vehicle business** unless that business is **yours** and it was so represented in **your** Application.
 - d. Any person, other than one of **your employees**, while he or she is moving property to or from a **covered auto**.
 - e. The **owner** or anyone else from whom **you** hire or borrow a **covered auto** unless the **covered auto** is a **trailer** connected to a **covered auto you own**.
 - f. Any person who is specifically excluded from coverage under this Policy by the **named insured** if the **named insured** is an individual, or by an authorized representative if the **named insured** is an organization.
 - g. Any person who is an **undisclosed operator**.

SUPPLEMENTARY PAYMENTS

In addition to **our** limit of liability, **we** will pay on behalf of an **insured**:

- Premiums on appeal bonds and attachment bonds required in any lawsuit we defend and choose to appeal. We have no duty to:
 - a. Apply for or furnish any bond; or
 - b. Pay the premium on any bond in an amount that is more than **our** limit of liability.
- Interest accruing after a judgment is entered in any lawsuit we defend on that portion of the judgment that is within our limit of liability. Our duty to pay interest ends when we offer to pay that part of the judgment which does not exceed our limits of liability for this coverage.
- 3. Reasonable loss of earnings, up to \$200 per day, that are incurred by an **insured** due to attendance at hearings, proceedings, or trials at **our** request. The

insured must make a written request for loss of earnings and provide written proof of such loss.

- Up to \$200 for a bail bond required due to a traffic law violation resulting in **bodily injury** or **property damage** covered by this PART A. We have no duty to apply for or furnish such a bond.
- 5. Other reasonable expenses incurred at **our** request.

EXCLUSIONS

PLEASE READ THE EXCLUSIONS CAREFULLY.

- A. **We** do not provide Liability Coverage for, nor do **we** have a duty to defend for:
 - 1. Bodily injury or property damage:
 - a. Caused intentionally by, or at the direction of, an **insured**; or
 - b. That is, or should be, reasonably expected to result from an intentional act of an insured;

even if the actual **bodily injury** or **property damage** that results is different than that which was intended.

However, this exclusion does not apply to an innocent spouse or an innocent **insured.**

- 2. Property damage to property:
 - a. Owned by;
 - b. Rented to;
 - c. Used by;
 - d. Transported by; or
 - e. In the care, custody, or control of;

you, a family member or an insured, including damage to autos being towed by the insured.

This exclusion does not apply to **property damage** to a residence or private garage rented to **you**, any **family member**, or an **insured** or to any of the following type of vehicles not **owned** by or furnished or available for the regular use of **you** or any **family member**:

- a. Private passenger autos;
- b. Trailers; or
- c. Pickups or vans.

In addition, this exclusion does apply to a **loss** due to or as a consequence of a seizure of an **auto** listed above by a federal or state law enforcement officer as evidence in a case against **you** under the Texas Controlled Substances Act or the federal Controlled Substances Act if **you** are convicted in such case.

- 3. **Bodily injury** to any:
 - a. Owner, officer or principal of **you**, if **you** are an organization;
 - b. Employee of an insured;
 - c. Fellow employee of an insured;

d. Spouse, child, parent, brother, sister or other family member of a., b. or c. above;

arising out of and in the course of employment, unless worker's compensation, disability benefits, or other similar benefits are not required to be provided by the **named insured**.

This exclusion applies whether the **insured** may be liable as an employer or in any other capacity and to any obligation to share damages with or repay someone else who must pay damages because of the injury.

But this exclusion does not apply to **bodily injury** to domestic employees not entitled to workers' compensation benefits or to liability assumed by the **insured** under an **insured contract**.

- 4. Liability arising out of the ownership, maintenance or use of a vehicle while it is being used to carry persons or property for compensation or a fee or as a public or livery conveyance, unless you have indicated to us in your Application that a covered auto is used for this purpose. This exclusion does not apply to shared-expense car pools whose members are on the way to or from the same place of employment.
- 5. Any obligation for which an **insured** or the insurer of that **insured** may be held liable under a worker's compensation, unemployment compensation, disability benefits law or any similar law.
- 6. Bodily injury, property damage or loss due to defects, deficiencies, inadequacies or dangerous conditions in your products or in work performed by you or on your behalf. This includes erroneous deliveries of liquids into a wrong receptacle or to a wrong address and erroneous delivery of one liquid product for another.
- Bodily injury or property damage that occurs while any person is using an auto without the owner's express or implied permission or beyond the scope of the owner's express or implied permission.
- 8. **Bodily injury** or **property damage** resulting from:
 - a. The loading of property before it has been placed in or on a **covered auto**;
 - b. The unloading of property after it has been taken off or out of a **covered auto**;
 - The loading or unloading of property by any device that is attached to a covered auto; or
 - d. The loading or unloading of property by anyone who is not **your employee**.

- Bodily injury to you, any family member or any insured, except to the extent of the minimum limits of Liability Coverage required by Texas Civil Statutes, Article 6701h, entitled "Texas Motor Vehicle Safety - Responsibility Act."
- 10. **Bodily injury** or **property damage** for which any person:
 - a. Is insured under a nuclear energy liability policy; or
 - b. Would be an insured under a nuclear energy liability policy but for its termination upon exhaustion of its limit of liability.

For the purpose of this exclusion, a nuclear energy liability policy means a policy issued by any of the following or their successors:

- a. Nuclear Energy Liability Insurance Association;
- b. Mutual Atomic Energy Liability Underwriters; or
- c. Nuclear Insurance Association of Canada.

This exclusion applies even if the limits of that insurance are exhausted.

- 11. Bodily injury or property damage arising out of the ownership, maintenance or use of any vehicle while racing.
- 12. Any obligation for which the United States Government is held responsible under the Federal Tort Claims Act.
- 13. Any liability assumed by an **insured** under any contract or agreement.
- 14. **Bodily injury** or **property damage** to any person that results from an **accident** or **loss** that occurs while the **insured** is committing a **crime**.
- 15. **Bodily injury** or **property damage** caused by, or any consequence of:
 - a. War, whether declared or undeclared;
 - b. Civil war;
 - c. Insurrection;
 - d. Rebellion or revolution;
 - e. Radioactive contamination; or
 - f. Nuclear reaction or radiation, whether controlled or uncontrolled or however caused.
- 16. Bodily injury or property damage arising out of the ownership, maintenance or use of a covered auto as a residence or premises.
- 17. Court ordered criminal restitution.
- 18. **Bodily injury** or **property damage** resulting from the discharge of any firearm or weapon in connection with the **ownership**, maintenance or use of any **auto**.

- 19. Bodily injury or property damage caused by or through the ownership, use or operation of any mobile equipment or other apparatus attached to, or pulled by, a covered auto except while a covered auto is in transit on a public roadway.
- 20. **Bodily injury** or **property damage** resulting from the explosion or discharge of Class A and B explosives, poisonous gas, liquid gas, compressed gas, or radioactive material and all other materials and/or commodities as listed in the Motor Carrier Act (49 CFR 173, 172.101, 173.389, 171.389, 171.8) which are manufactured, sold, transported, handled or distributed by an **insured**.
- 21. **Bodily injury** or **property damage** arising from the operation of any equipment including but not limited to:
 - a. Air compressors;
 - b. Pumps;
 - c. Generators;
 - d. Spraying equipment;
 - e. Welding equipment;
 - f. Cleaning equipment;
 - g. Lighting equipment;
 - h. Geophysical exploration equipment;
 - i. Well servicing equipment;
 - j. Cherry pickers or other devices used to raise or lower workers;
 - k. Snow removal equipment; or
 - I. Road maintenance equipment;

regardless of whether the equipment is part of, or attached to, a **covered auto**.

- 22. Bodily injury or property damage if a covered auto is attached to a trailer not listed on the Declarations Page and the trailer:
 - a. Is greater than twelve (12) feet in length; or
 - b. Has a load capacity of 2,000 pounds or more; and

is owned by **you** or **your employee** or has been hired or borrowed by **you** or **your employee** for more than thirty (30) consecutive calendar days.

- 23. **Bodily injury** or **property damage** arising out of the actual, alleged or threatened discharge, seepage, migration, dispersal, release or escape of **pollutants**:
 - a. That are contained in any property that is:
 - Being transported or towed by, or handled for movement into, onto or from a covered auto;
 - ii. Otherwise being transported by or on behalf of the **insured**; or

- iii. Being stored, disposed of, treated or processed in or upon an **covered auto**;
- Before the pollutants or any property in which the pollutants are contained are moved from the place where they are accepted by the insured for movement into or onto a covered auto; or
- c. After the **pollutants**, or any property in which the **pollutants** are contained, are moved from a **covered auto** to the place where they are finally delivered, disposed of or abandoned by the **insured**.

Paragraph a. iii. of Exclusion 23. does not apply to fuels, lubricants, fluids, exhaust gases or other similar **pollutants** that are needed for or result from the normal electrical, hydraulic or mechanical functioning of a **covered auto** or its parts, if:

- i. The **pollutants** escape or are discharged, dispersed or released directly from a **covered auto** part designed by its manufacturer to hold, store, receive or dispose of such **pollutants** and is a part that would be required for the customary operation of a **covered auto**; and
- ii. The **bodily injury** or **property damage** does not arise out of the operation of any **mobile equipment**.

Paragraphs b. and c. of Exclusion 23. do not apply to **accidents** that occur away from premises owned by or rented to an **insured** with respect to **pollutants** not in or upon a **covered auto** if:

- i. The **pollutants**, or any property in which the **pollutants** are contained, are upset, overturned or damaged as a result of the maintenance or use of a **covered auto**; and
- ii. The discharge, dispersal, release or escape of the **pollutants** is caused directly by such upset, overturn or damage.
- 24. Any damage, cost or expense arising out of any governmental direction or request that **you** test for, monitor, clean up, remove, contain, treat, detoxify, or neutralize **pollutants**.
- 25. Liability arising out of the **ownership**, maintenance or use of a vehicle while it is being used in a **personal vehicle sharing program**.
- 26. **Bodily injury** or **property damage** arising out of the operation of a **covered auto** by any driver not meeting legal age requirements to operate a vehicle in the state in which the **covered auto** is principally garaged.

- B. We do not provide Liability Coverage for, nor do we have a duty to defend, any insured for bodily injury or property damage arising out of the ownership, maintenance, or use of:
 - 1. Any vehicle which has less than four wheels or which is designed for use mainly off public roads such as any type of all-terrain or quad vehicle, dune buggy, go-cart, or golf cart. This exclusion does not apply to **your trailer**.
 - 2. Any vehicle, other than a covered auto, that is:
 - a. Owned by you; or
 - b. Furnished or available for **your** regular use.
 - 3. Any auto, other than a covered auto, that is:
 - a. Owned by any family member; or
 - b. Furnished or available for the regular use of any **family member**.

However, this exclusion B.3. does not apply to **you**.

- 4. A covered auto that:
 - a. Is being rented or leased, subleased, loaned or given by you or a family member to another party in exchange for money, value, goods, services, compensation or reimbursement;
 - b. Has been given in exchange for compensation; or
 - c. Has been entrusted to anyone other than you or a family member for consignment; sale; promoting sale; subleasing; leasing; renting; or selling, and is no longer in your possession.

LIMITS OF LIABILITY

- A. The Bodily Injury limit of liability shown on the Declarations Page for "each person" is the most we will pay for all damages, including derivative claims, arising out of and due to bodily injury sustained by any one person in any one accident. For the purpose of such limit of liability, all damages, including derivative claims, shall constitute a single claim.
- B. Subject to the limit for "each person", the Bodily Injury limit of liability shown on the **Declarations Page** for "each **accident**" is the most we will pay for all damages, including **derivative claims**, arising out of and due to **bodily injury** resulting from any one **accident**. For the purpose of such limit of liability, all damages, including **derivative claims**, shall constitute a single claim.
- C. The Property Damage limit of liability shown on the **Declarations Page** for "each **accident**" is the most **we** will pay for all damages due to **property damage** sustained in any one **accident**.
- D. If the **Declarations Page** indicates that a combined single limit applies, the limit of liability shown is the most **we** will pay for the total of all damages,

including **derivative claims**, arising out of and due to **bodily injury** and/or **property damage** resulting from any one **accident**. For the purpose of such limit of liability, all damages, including **derivative claims**, shall constitute a single claim.

Without changing this total limit of liability, **we** will comply with any law that requires **us** to provide any separate limits.

- E. There will be no adding, stacking or combining of coverage. The limits of liability for Bodily Injury Liability Coverage and Property Damage Liability Coverage shown on the **Declarations Page** are the most **we** will pay as a result of any one **accident** without regard to the number of:
 - 1. Insureds, heirs or survivors;
 - 2. Claimants;
 - 3. Claims made;
 - 4. Lawsuits filed;
 - 5. Vehicles shown on the Declarations Page;
 - 6. Premiums shown on the Declarations Page;
 - 7. Vehicles involved in the accident; or
 - 8. Premiums paid.
- F. A **covered auto** and attached **trailer** are considered one **auto**. Therefore, the limit of liability will not be increased for an **accident** involving an **auto** with an attached **trailer**.
- G. Any payment under PART A > LIABILITY COVERAGE will be reduced by any payment made to that person under PART B > MEDICAL PAYMENTS COVERAGE, PART C (I) > UNINSURED/UNDERINSURED MOTORIST BODILY INJURY COVERAGE, or PART E > PERSONAL INJURY PROTECTION COVERAGE. However, this provision shall not reduce coverage under this PART A to an amount less than the minimum limits.
- H. No one will be entitled to receive duplicate payments for the same element of **loss** or damages under PART A for which payment has been made:
 - 1. Under any other coverage provided by this Policy;
 - 2. By or on behalf of the person or organization that may be legally responsible.

OUT OF STATE COVERAGE

A. If an accident to which this Policy applies occurs in any state or province other than the one in which a covered auto is principally garaged, we will interpret your Policy for that accident as follows:

If the state or province has:

 A financial responsibility or similar law requiring a nonresident driver to maintain insurance with limits of liability for **bodily injury** or **property damage** higher than the limits shown on the **Declarations Page**, the limits of liability under this Policy that apply to that **accident** will be the higher minimum Liability Coverage limits required by the law in that state or province; or

- 2. A compulsory insurance or similar law requiring a non-resident to maintain insurance whenever the non-resident uses an **auto** in that **state** or province, this Policy will provide the greater of:
 - a. The required minimum limits and types of coverage; or
 - b. The applicable limits of liability provided for that **insured** under this Policy.
- B. This extension does not apply to the limit or limits specified by any law governing commercial carriers of passengers or property.
- C. We will not modify the coverage under this Policy if the accident involves a covered auto which is registered in or operated in a state, other than the state in which this Policy is issued, for thirty (30) days or more within the calendar year in which the accident occurred.

FINANCIAL RESPONSIBILITY REQUIRED

When this Policy is certified as proof of financial responsibility, this Policy will comply with the law of the state in which the Policy is written to the extent required. If **we** make a payment for an **accident** which is not covered under the terms of this Policy but which **we** paid solely to comply with the terms of a financial responsibility certification, **you** must reimburse **us** to the extent of such payment. **We** will be obligated to pay no more than the minimum amount required by that agency or applicable law.

OTHER INSURANCE

- A. If there is other applicable liability insurance, selfinsurance or bond, we will pay only our share of the damages. Our share is the proportion that our limits of liability bear to the total of all applicable limits with the same priority. However, any insurance we provide for an auto you do not own will be excess over any other collectible insurance, self-insurance or bond.
- B. If the other insurer refuses to defend, we:
 - 1. Will continue to defend where required by law;
 - 2. Shall be subrogated to the **insured's** rights against the other insurer;
 - 3. Reserve our rights against such insurer; and
 - 4. Do not waive any of **our** rights against the other insurer by continuing to defend.
- C. If a **covered auto**, which is specifically described on the **Declarations Page**, is a **trailer**, this Policy will be primary only if the **trailer** is attached to a **covered auto** that is a power unit **you own** and is specifically described on the **Declarations Page**; it will be excess in all other circumstances.

D. If any applicable insurance other than this Policy is issued by us and is applicable to a covered accident, the total amount payable among all such policies shall not exceed the limits provided by the single policy with the highest limit of liability.

PART B > MEDICAL PAYMENTS COVERAGE

INSURING AGREEMENT

- A. Subject to the limit of liability shown on the Declarations Page, if you pay us the premium for Medical Payments Coverage, we will pay medical expenses and funeral service expenses arising out of bodily injury:
 - 1. Caused by an **accident**;
 - 2. Sustained by an insured; and
 - 3. Arising out of the **ownership**, maintenance or use of an **auto**.

We will pay only those medical expenses and funeral service expenses incurred within three (3) years from the date of the **accident**.

- B. We have the right to review the medical expenses to determine if they are reasonable and necessary for diagnosis and treatment of **bodily injury** and are pertinent and reasonably related to the loss. We may use independent sources of information selected by us to assist us in making this determination. These sources may include, but are not limited to:
 - 1. Physical exams paid for by **us** and performed by physicians **we** select;
 - 2. Review of medical files which are pertinent and reasonably related to the **loss**;
 - 3. Computer databases; or
 - 4. Published sources of **medical expense** information.
- C. We may refuse to pay for:
 - Any portion of a medical expense that is unreasonable because the fee for the service is greater than the usual and customary charge; and/or
 - 2. Any **medical expense** because the service rendered is unnecessary for the treatment of the **bodily injury** sustained.

If we refuse to pay for any portion of a medical expense because the fee is unreasonable or for any service because the service is unnecessary and the insured is sued for payment of this medical expense, we will defend the insured with an attorney of our choice. We will pay defense costs and any judgment against the insured up to our limit of liability for this coverage. The insured must cooperate with us in the defense of the lawsuit and attend depositions, hearings, or trials at our request. We will pay, upon written request by the insured:

- Reasonable loss of earnings to an **insured**, up to \$200 per day, that is incurred by an **insured** due to attendance at hearings, proceedings or trials at **our** request. The **insured** must provide **us** written proof of such loss; and
- 2. Other reasonable expenses the **insured** incurs at **our** request as a result of a lawsuit by a health care provider to recover **medical expenses we** refuse to pay because the fee is unreasonable or unnecessary.
- D. We may refuse to pay for any medical services that are not provided and prescribed by a medical provider licensed by the state and acting within the scope of that license.
- E. We will not pay for any portion of a **medical** expense that exceeds the amount that the medical provider charges to patients who do not have insurance.
- F. We have the right to make payment directly to a provider of necessary medical expenses and funeral service expenses if we have received an assignment of benefits on behalf of an insured.

ADDITIONAL DEFINITIONS – PART B > MEDICAL PAYMENTS COVERAGE

As used in this PART B:

- A. "Insured" means:
 - 1. You, if you are an individual, or any family member:
 - a. While occupying; or
 - b. As a pedestrian when struck by:

a motor vehicle designed for use mainly on public roads.

- 2. Any other person while **occupying** a **covered auto** when the **covered auto** is being used with, and within the scope of, **your** permission.
- B. **"Medical expense"** and **"medical expenses"** mean the **usual and customary charge** for reasonable and necessary:
 - Services, treatment, procedures and products provided by a state licensed health care provider;
 - 2. Medications, orthopedic and prosthetic devices, eyeglasses, hearing aids and other medical supplies when prescribed by a state licensed health care provider; and
 - 3. Services, treatment, procedures and products provided by a state licensed health care provider for physical therapy, vocational rehabilitation, occupational therapy and speech pathology and audiology.

"Medical expense" and "medical expenses" do not include any fees, costs or charges for:

1. Massage therapy not prescribed by a state licensed doctor of chiropractic;

- 2. Treatment, services, products, or procedures that are:
 - a. Experimental or for research; or
 - Not commonly and customarily recognized in the medical profession in the United States as customary treatment for **bodily** injury;
- 3. Thermography, acupuncture or other related procedures of similar nature; or
- 4. The purchase or rental of equipment not primarily designed to serve a medical purpose.
- C. "Usual and customary charge" means the fees, costs or charges we determine that represents a common and typical charge for services in the geographical area in which the service is rendered.
 We may determine the usual and customary charge by using independent sources of our choice.

EXCLUSIONS

PLEASE READ THE EXCLUSIONS CAREFULLY.

- A. **We** do not provide Medical Payments Coverage for any person for **bodily injury**:
 - Caused intentionally by, or at the direction of, an insured or that is, or should be, reasonably expected to result from an intentional act of an insured even if the actual bodily injury that results is different than that which was intended.
 - That occurs while the insured is employed or otherwise engaged in any motor vehicle business unless that business is yours and it was so represented in your Application.
 - 3. To any:
 - a. Owner, officer or principal of **you**, if **you** are an organization;
 - b. Employee of an insured;
 - c. Fellow employee of an insured;
 - d. Spouse, child, parent, brother, sister or other family member of a., b. or c. above;

arising out of and in the course of employment, unless worker's compensation, disability benefits, or other similar benefits are not required to be provided by the **named insured**.

This exclusion applies whether the **insured** may be liable as an employer or in any other capacity and to any obligation to share damages with or repay someone else who must pay damages because of the injury.

4. Arising out of the ownership, maintenance or use of a vehicle while it is being used to carry persons or property for compensation or a fee or as a public or livery conveyance, unless you have indicated to us in your Application that a covered auto is used for this purpose. This exclusion does not apply to shared-expense car pools whose members are on the way to or from the same place of employment.

- 5. Arising out of any obligation for which an **insured** or the insurer of that **insured** may be held liable under a worker's compensation, unemployment compensation, disability benefits law or any similar law.
- Due to defects, deficiencies, inadequacies or dangerous conditions in your products or in work performed by you or on your behalf. This includes erroneous deliveries of liquids into a wrong receptacle or to a wrong address and erroneous delivery of one liquid product for another.
- 7. That occurs while any person is using an **auto** without the **owner's** express or implied permission or beyond the scope of the **owner's** express or implied permission.
- 8. Resulting from:
 - a. The loading of property before it has been placed in or on a **covered auto**;
 - b. The unloading of property after it has been taken off or out of a **covered auto**;
 - The loading or unloading of property by any device that is attached to a covered auto; or
 - d. The loading or unloading of property by anyone who is not **your employee**.
- 9. For which any person:
 - a. Is insured under a nuclear energy liability policy; or
 - b. Would be an insured under a nuclear energy liability policy but for its termination upon exhaustion of its limit of liability.

For the purpose of this exclusion, a nuclear energy liability policy means a policy issued by any of the following or their successors:

- a. Nuclear Energy Liability Insurance Association;
- b. Mutual Atomic Energy Liability Underwriters; or
- c. Nuclear Insurance Association of Canada.

This exclusion applies even if the limits of that insurance are exhausted.

- 10. Arising out of the **ownership**, maintenance or use of any vehicle while **racing**.
- 11. For which the United States Government is held responsible under the Federal Tort Claims Act.
- 12. Arising out of any liability assumed by an **insured** under any contract or agreement.
- 13. Resulting from an **accident** or **loss** that occurs while the **insured** is committing a **crime**.
- 14. Caused by, or any consequence of:
 - a. War, whether declared or undeclared;
 - b. Civil war;

- c. Insurrection;
- d. Rebellion or revolution;
- e. Radioactive contamination; or
- f. Nuclear reaction or radiation, whether controlled or uncontrolled or however caused.
- 15. Arising out of the **ownership**, maintenance or use of a **covered auto** as a residence or premises.
- 16. Resulting from the discharge of any firearm or weapon in connection with the **ownership**, maintenance or use of any **auto**.
- 17. Caused by or through the ownership, use or operation of any **mobile equipment** or other apparatus attached to, or pulled by, a **covered auto** except while a **covered auto** is in transit on a public roadway.
- 18. Resulting from the explosion or discharge of Class A and B explosives, poisonous gas, liquid gas, compressed gas, or radioactive material and all other materials and/or commodities as listed in the Motor Carrier Act (49 CFR 173, 172.101, 173.389, 171.389, 171.8) which are manufactured, sold, transported, handled or distributed by an **insured**.
- 19. Arising from the operation of any equipment including but not limited to:
 - a. Air compressors;
 - b. Pumps;
 - c. Generators;
 - d. Spraying equipment;
 - e. Welding equipment;
 - f. Cleaning equipment;
 - g. Lighting equipment;
 - h. Geophysical exploration equipment;
 - i. Well servicing equipment;
 - j. Cherry pickers or other devices used to raise or lower workers;
 - k. Snow removal equipment; or
 - I. Road maintenance equipment;

regardless of whether the equipment is part of, or attached to, a **covered auto**.

- 20. Arising out of the actual, alleged or threatened discharge, seepage, migration, dispersal, release or escape of **pollutants**:
 - a. That are contained in any property that is:
 - i. Being transported or towed by, or handled for movement into, onto or from a **covered auto**;
 - ii. Otherwise being transported by or on behalf of the **insured**; or

- iii. Being stored, disposed of, treated or processed in or upon a **covered auto**;
- Before the **pollutants** or any property in which the **pollutants** are contained are moved from the place where they are accepted by the **insured** for movement into or onto a **covered auto**; or
- c. After the **pollutants**, or any property in which the **pollutants** are contained, are moved from a **covered auto** to the place where they are finally delivered, disposed of or abandoned by the **insured**.

Paragraph a. iii. of Exclusion 20. does not apply to fuels, lubricants, fluids, exhaust gases or other similar **pollutants** that are needed for or result from the normal electrical, hydraulic or mechanical functioning of a **covered auto** or its parts, if:

- The pollutants escape or are discharged, dispersed or released directly from a covered auto part designed by its manufacturer to hold, store, receive or dispose of such pollutants and is a part that would be required for the customary operation of a covered auto; and
- ii. The **bodily injury** or **property damage** does not arise out of the operation of any **mobile equipment**.

Paragraphs b. and c. of Exclusion 20 do not apply to **accidents** that occur away from premises owned by or rented to an **insured** with respect to **pollutants** not in or upon a **covered auto** if:

- i. The **pollutants**, or any property in which the **pollutants** are contained, are upset, overturned or damaged as a result of the maintenance or use of a **covered auto**; and
- ii. The discharge, dispersal, release or escape of the **pollutants** is caused directly by such upset, overturn or damage.
- 21. Arising out of the **ownership**, maintenance or use of a vehicle while it is being used in a **personal vehicle sharing program**.
- 22. Arising out of the operation of a **covered auto** by any driver not meeting legal age requirements to operate a vehicle in the state in which the **covered auto** is principally garaged.
- B. We do not provide Medical Payments Coverage for any insured for bodily injury arising out of the ownership, maintenance, or use of:
 - 1. Any vehicle which has less than four wheels or which is designed for use mainly off public roads such as any type of all-terrain or quad vehicle,

dune buggy, go-cart, or golf cart. This exclusion does not apply to **your trailer**.

- 2. Any vehicle, other than a **covered auto** for which this coverage has been purchased, that is:
 - a. Owned by you; or
 - b. Furnished or available for your regular use.
- 3. Any **auto**, other than a **covered auto** for which this coverage has been purchased, that is:
 - a. Owned by any family member; or
 - b. Furnished or available for the regular use of any **family member**.

However, this exclusion B.3. does not apply to **you**.

- 4. A covered auto that:
 - a. Is being rented or leased, subleased, loaned or given by you or a family member to another party in exchange for money, value, goods, services, compensation or reimbursement;
 - b. Has been given in exchange for compensation; or
 - c. Has been entrusted to anyone other than you or a family member for consignment; sale; promoting sale; subleasing; leasing; renting; or selling, and is no longer in your possession.

LIMIT OF LIABILITY

- A. The limit of liability shown on the Declarations Page for Medical Payments Coverage is the most we will pay for all damages arising out of and due to bodily injury for each person injured in any one accident. There will be no adding, stacking or combining of coverage. The limit of liability for Medical Payments Coverage shown on the Declarations Page is the most we will pay without regard to the number of:
 - 1. Insureds, heirs or survivors;
 - 2. Claimants;
 - 3. Claims made;
 - 4. Lawsuits filed;
 - 5. Vehicles shown on the **Declarations Page**;
 - 6. Premiums shown on the Declarations Page;
 - 7. Vehicles involved in the accident; or
 - 8. Premiums paid.
- B. Any payment under PART B > MEDICAL PAYMENTS COVERAGE will be reduced by any payment made to that person under PART A > LIABILITY COVERAGE, PART C (I) > UNINSURED/UNDERINSURED MOTORIST BODILY INJURY COVERAGE or PART E > PERSONAL INJURY PROTECTION.

- C. No one will be entitled to receive duplicate payments for the same elements of damage under PART B for which payment has been made:
 - 1. Under any other coverage provided by this Policy;
 - 2. By or on behalf of the person or organization that may be legally responsible.

ASSIGNMENT OF BENEFITS

We will pay for **medical expenses** directly to a licensed health care provider if the **insured** gives **us** a signed written assignment of benefits payable under PART B > MEDICAL PAYMENTS COVERAGE. If **we** pay benefits directly to a health care provider, **we** have no further duty or liability to pay those same benefits to an **insured** or to any other person or entity.

OTHER INSURANCE

- A. If there is other applicable **auto** insurance that provides coverage for **medical expenses** and/or funeral service expenses, any insurance **we** provide shall be excess to all other collectible insurance and bonds.
- B. If there is any other auto insurance for medical expenses with the same priority as this Medical Payments Coverage, we will not pay more than our share of the unpaid covered medical expenses. Our share is the proportion that our limit of liability bears to the total of all applicable limits with the same priority.
- C. This Policy will be excess over any **auto** coverage afforded to a **permissive operator** of a **covered auto**.

PART C (I) > UNINSURED/UNDERINSURED MOTORIST BODILY INJURY COVERAGE

INSURING AGREEMENT

- A. Subject to the limit of liability shown on the Declarations Page, if you pay us the premium for Uninsured Motorist Bodily Injury Coverage, we will pay compensatory damages for which an insured is legally entitled to recover from the owner or operator of an uninsured motor vehicle or underinsured motor vehicle because of bodily injury:
 - 1. Sustained by that insured;
 - 2. Caused by an accident; and
 - 3. Arising out of the **ownership**, maintenance or use of an **uninsured motor vehicle**.

We will not pay for **punitive or exemplary** damages.

ADDITIONAL DEFINITIONS – PART C (I) > UNINSURED/UNDERINSURED MOTORIST BODILY INJURY COVERAGE

As used in this PART C (I):

- A. "Insured" means:
 - 1. You, if an individual, or any family member.
 - 2. Any other person **occupying** a **covered auto** with, and within the scope of, **your** express or implied permission.
 - 3. Any person for damages that person is legally entitled to recover because of **bodily injury** to which this coverage applies sustained by a person listed in A.1. or A.2. above. This shall not increase **our** limit of liability to an amount that exceeds the limit of liability applicable to that person referred to in A.1. or A.2. above.
- B. **"Underinsured motor vehicle"** An **underinsured motor vehicle** is one to which a liability bond or policy applies at the time of the **accident** but its limit of liability either:
 - 1. Is not enough to pay the full amount the **insured** is legally entitled to recover as damages; or
 - 2. Has been reduced by payment of claims to an amount which is not enough to pay the full amount the **insured** is legally entitled to recover as damages.

"**Underinsured motor vehicle**" does not include any vehicle or equipment:

- 1. **Owned** by any governmental unit or agency unless:
 - a. The operator of the vehicle is uninsured; and
 - b. There is no statute imposing liability for damage because of **bodily injury** or **property damage** on the governmental unit or agency for an amount not less than the limit of liability for this coverage.
- 2. Operated on rails or crawler treads;
- 3. Designed mainly for use off public roads while not on public roads;
- 4. While located for use or being used as a residence or premises;
- Owned by, furnished to or available for the regular use of you or any family member;
- Which is shown on the **Declarations Page** or which is insured for coverage under PART A of this Policy;
- 7. That is not required to be registered as a motor vehicle; or
- 8. Which is an uninsured motor vehicle.
- C. "Uninsured motor vehicle" means a land motor vehicle or trailer:
 - 1. To which no **bodily injury** liability bond or policy applies at the time of the **accident**.

- 2. Which is a hit-and-run vehicle whose operator or **owner** cannot be identified and which hits:
 - a. You or a family member;
 - b. A vehicle that **you** or a **family member** are **occupying**; or
 - c. A covered auto.
- 3. To which a **bodily injury** liability bond or policy applies at the time of the **accident** but the bonding or insuring company:
 - a. Denies coverage; or
 - b. Is or becomes insolvent.

However, "**uninsured motor vehicle**" does not include any vehicle or equipment:

- Owned or operated by a self-insurer under any applicable motor vehicle law, except a self-insurer which is or becomes insolvent;
- 2. **Owned** by any governmental unit or agency unless:
 - a. The operator of the vehicle is uninsured; and
 - b. There is no statute imposing liability for damage because of **bodily injury** or **property damage** on the governmental unit or agency for an amount not less than the limit of liability for this coverage;
- 3. Operated on rails or crawler treads;
- 4. Designed mainly for use off public roads while not on public roads;
- 5. While located for use or being used as a residence or premises;
- 6. **Owned** by, furnished to or made available for the regular use of **you** or any **family member**;
- Which is shown on the **Declarations Page** or which is insured for coverage under PART A of this Policy;
- 8. That is not required to be registered as a motor vehicle; or
- 9. Which is an **underinsured motor vehicle**.

We have the burden of proof if there is a dispute as to whether a vehicle qualifies as an **uninsured motor vehicle**.

ADDITIONAL DUTIES FOR PART C (I) > UNINSURED/UNDERINSURED MOTORIST BODILY INJURY COVERAGE

A person seeking coverage under PART C (I) > UNINSURED MOTORIST BODILY INJURY COVERAGE must also, in addition to the **GENERAL DUTIES**:

- 1. Promptly report any **accident** or **loss** to the police or other local law enforcement.
- Notify the police within twenty-four (24) hours or as soon as practical after an accident that involves a hit-and-run vehicle or unknown driver.
- 3. Report the accident to us.

- 4. Serve a copy of any legal action and all pleadings on **us** as required by law.
- 5. Send **us** copies of legal papers if a lawsuit is commenced.
- 6. Promptly notify **us** in writing of an offer of settlement between the **insured** and the **owner**, operator or insurer of the **underinsured motor vehicle**.

EXCLUSIONS

PLEASE READ THE EXCLUSIONS CAREFULLY.

- A. **We** do not provide Uninsured or Underinsured Motorist Bodily Injury Coverage for **bodily injury** sustained by any **insured**:
 - 1. If the **insured** or his or her legal representative, without thirty (30) days advance written notice to **us**, either:
 - a. Settles the **bodily injury** claim; or
 - b. Brings suit and obtains a judgment related to the **bodily injury** claim;

and, in doing so, impairs or prejudices **our** rights or interests.

- If our interests or rights have been impaired or prejudiced by a judgment in any lawsuit against any person or organization that may be liable for such bodily injury and we have not given prior written consent to the insured to proceed with that lawsuit.
- Caused intentionally by, or at the direction of, an insured or that is, or should be, reasonably expected to result from an intentional act of an insured even if the actual bodily injury that results is different than that which was intended.
- 4. That is:
 - a. An owner, officer or principal of **you**, if **you** are an organization;
 - b. An employee of an insured;
 - c. A fellow employee of an insured;
 - d. A spouse, child, parent, brother, sister or other **family member** of a., b. or c. above;

arising out of and in the course of employment, unless worker's compensation, disability benefits, or other similar benefits are not required to be provided by the **named insured**.

This exclusion applies whether the **insured** may be liable as an employer or in any other capacity and to any obligation to share damages with or repay someone else who must pay damages because of the injury, except to the extent of the **minimum limits** of Liability Coverage required by Texas Transportation Code Chapter 601, entitled "Texas Motor Vehicle Safety -Responsibility Act."

5. Arising out of the **ownership**, maintenance or use of a vehicle while it is being used to **carry persons or property for compensation or a**

fee or as a public or livery conveyance, unless **you** have indicated to **us** in **your** Application that a **covered auto** is used for this purpose. This exclusion does not apply to sharedexpense car pools whose members are on the way to or from the same place of employment.

- 6. That occurs while any person is using an **auto** without the **owner's** express or implied permission or beyond the scope of the **owner's** express or implied permission.
- 7. Resulting from:
 - a. The loading of property before it has been placed in or on a **covered auto**;
 - b. The unloading of property after it has been taken off or out of a **covered auto**;
 - The loading or unloading of property by any device that is attached to a covered auto; or
 - d. The loading or unloading of property by anyone who is not **your employee**.

except to the extent of the **minimum limits** of Liability Coverage required by Texas Transportation Code Chapter 601, entitled "Texas Motor Vehicle Safety - Responsibility Act."

- 8. For which the United States Government is held responsible under the Federal Tort Claims Act.
- 9. That occurs while the covered auto is being used in a personal vehicle sharing program. This exclusion applies only to amounts greater than the minimum limits of Liability Coverage required by Texas Transportation Code Chapter 601, entitled "Texas Motor Vehicle Safety -Responsibility Act."
- B. We do not provide Uninsured or Underinsured Motorist Bodily Injury Coverage for any insured for bodily injury arising out of the ownership, maintenance or use of:
 - Any vehicle which is not insured for Uninsured or Underinsured Motorist Bodily Injury Coverage under this Policy, that is:
 - a. Owned by you; or
 - b. Furnished or available for your regular use.

This includes a **trailer** of any type used with that vehicle.

- 2. Any vehicle which is not insured for Uninsured or Underinsured Motorist Bodily Injury Coverage under this Policy that is:
 - a. Owned by any family member; or
 - b. Furnished or available for the regular use of any **family member**.
- C. Coverage under this PART C (I) shall not apply directly or indirectly to benefit any insurer or self-insurer under any of the following or similar laws:

- 1. Worker's compensation law; or
- 2. Disability benefits law.
- D. We will not be bound by:
 - 1. Any settlement entered into without **our** consent; or
 - 2. Judgment entered into with a party who is liable for damages without **our** consent.

LIMIT OF LIABILITY

- A. The Uninsured/Underinsured Motorist Bodily Injury limit of liability shown on the **Declarations Page** for each person is the most we will pay for all damages, including **derivative claims**, arising out of and due to **bodily injury** sustained by any one person in any one **accident**. For the purpose of such limit of liability, all damages, including **derivative claims**, shall constitute a single claim.
- B. Subject to the limit of liability for each person, the Uninsured/Underinsured Motorist Bodily Injury limit of liability shown on the **Declarations Page** for each **accident** is the most we will pay for all damages, including **derivative claims**, arising out of and due to **bodily injury** resulting from any one **accident**. For the purpose of such limit of liability, all damages, including **derivative claims**, shall constitute a single claim.
- C. If the **Declarations Page** indicates that a combined single limit applies, the limit of liability shown is the most **we** will pay for the total of all damages, including **derivative claims**, arising out of and due to **bodily injury** and **property damage** as the result of any one **accident**. For the purpose of such limit of liability, all damages, including **derivative claims**, shall constitute a single claim. However, without changing this total limit of liability, **we** will comply with any law that requires **us** to provide any separate limits.
- D. The limits of liability for Uninsured Motorist Bodily Injury shown on the **Declarations Page** are the most **we** will pay as the result of any one **accident** without regard to the number of:
 - 1. **Insureds**, heirs or survivors;
 - 2. Claimants;
 - 3. Claims made;
 - 4. Lawsuits filed;
 - 5. Vehicles shown on the Declarations Page;
 - 6. Premiums shown on the Declarations Page;
 - 7. Vehicles involved in the accident;
 - 8. Premiums paid; or
 - 9. Policies issued by **us** to **you**.
- E. Any payment under PART C (I) > UNINSURED/ UNDERINSURED MOTORIST BODILY INJURY COVERAGE will be reduced by all sums:
 - 1. Paid or payable from or on behalf of persons or organizations that may be legally liable. This

includes, but is not limited to, all sums paid or payable under PART A > LIABILITY COVERAGE and PART E > PERSONAL INJURY PROTECTION COVERAGE; and

- In order to avoid insurance benefits payments in excess of actual damages sustained, subject only to the limits set out on the **Declarations Page** and other applicable provisions of this coverage, we will pay all covered damages not paid or payable under any worker's compensation law, disability benefits law, or any similar law, auto medical expense coverage or Personal Injury Protection Coverage.
- F. No one will be entitled to receive duplicate payments for the same elements of **loss** or damage under PART C (I) for which payment has been made:
 - 1. Under any other coverage provided by this Policy;
 - 2. By or on behalf of the person or organization that may be legally responsible.

OTHER INSURANCE

- A. If there is other Uninsured/Underinsured Motorist Bodily Injury Coverage, or similar insurance, that applies or is available under one or more policies, we will pay only our share of the damages or loss. Our share is the proportion that our limits of liability under this PART C (I) bears to the total of all applicable limits with the same priority as this coverage on either a primary or excess basis, whichever is applicable.
- B. However:
 - 1. Any insurance **we** provide with respect to a vehicle that **you** do not **own** shall be excess over any collectible insurance providing coverage on a primary basis.
 - 2. Any insurance **we** provide to an **insured** that is not **occupying** a **covered auto** shall be excess over any collectible insurance providing insurance on a primary basis.

ARBITRATION

- A. If we and an insured do not agree:
 - Whether the **insured** is legally entitled to recover damages for **bodily injury** under this PART C (I); or
 - 2. On the amount of damages that are recoverable by the **insured**;

then upon mutual agreement of both parties, only these two issues may be submitted to arbitration. However, unless required by law, neither party may be compelled to participate in arbitration, and neither party shall be liable to the other for refusing to arbitrate.

B. If both **we** and an **insured** agree to arbitration, each party will select a competent, licensed and impartial arbitrator. The two arbitrators will select a third arbitrator. If they cannot agree upon the selection of

a third arbitrator within thirty (30) days, **you** or **we** may request that a judge of a court of record, in the county where the **insured** lives, select the third arbitrator.

- C. Unless both parties agree otherwise, arbitration will take place in the county in which the **insured** lives and the American Arbitration Association rules as to procedure and evidence will apply. If the parties do not agree to be governed by the American Arbitration Association rules, local rules of law as to procedure and evidence will apply.
- D. A decision agreed to by two of the arbitrators will be binding as to:
 - 1. Whether the **insured** is legally entitled to recover damages; and
 - 2. The amount of the damages.

However, the decision shall be binding only if the amount of damages awarded does not exceed:

- The limits for **bodily injury** shown on the **Declarations Page** for Uninsured Motorist Bodily Injury Coverage; or
- 2. The minimum limit for bodily injury.

If the amount of the arbitrators' award exceeds the minimum limit for **bodily injury**, either party may demand the right to trial. This demand must be made within sixty (60) days of the arbitrators' decision. If this demand is not made within sixty (60) days, the amount of damages agreed to by the arbitrators will be binding.

- E. The arbitrators shall have no authority to:
 - Award an amount in excess of the limit of liability for this coverage as shown on the **Declarations Page**;
 - 2. Award any amount as **punitive or exemplary** damages;
 - 3. Award any costs or fees;
 - 4. Award any amount as interest;
 - 5. Decide any coverage issue; or
 - 6. Decide any issues or resolve any dispute with respect to anything other than:
 - The legal liability of the owner or operator of an uninsured motor vehicle or underinsured motor vehicle; and
 - b. The amount of compensatory damages that is recoverable by the **insured**.
- F. Each party will:
 - 1. Pay the costs, fees and other expenses it incurs; and
 - 2. Bear the expenses of the third arbitrator equally.
- G. Arbitration must be demanded in writing and agreed to by the parties within the applicable statute of limitation for filing suit for a contract action which is four (4) years.

PART C (II) > UNINSURED/UNDERINSURED MOTORIST PROPERTY DAMAGE COVERAGE

INSURING AGREEMENT

- A. Subject to the limit of liability shown on the Declarations Page, if you pay us the premium for Uninsured/Underinsured Motorist Property Damage Coverage, then we will pay compensatory damages for which an insured is legally entitled to recover from the owner or operator of an uninsured motor vehicle or underinsured motor vehicle because of property damage:
 - To a covered auto for which Uninsured/Underinsured Motorist Property Damage has been purchased;
 - 2. Caused by an accident; and
 - 3. Arising out of the **ownership**, maintenance or use of an **uninsured motor vehicle** or **underinsured motor vehicle**.

We will not pay for **punitive or exemplary** damages.

ADDITIONAL DEFINITIONS FOR PART C (II) > UNINSURED/UNDERINSURED MOTORIST PROPERTY DAMAGE COVERAGE

As used in this PART C (II):

- A. "Insured" means you or a family member.
- B. **"Original equipment manufacturer"** and **"OEM"** mean parts or items:
 - 1. Produced and/or installed by the manufacturer of the **auto**; or
 - 2. Produced by a vendor of the manufacturer of the **auto** that the manufacturer intends as a part of the **auto** or manufacturer's option when new.
- C. **"Property damage"** means physical damage to, or destruction of, a **covered auto** for which this coverage has been purchased. **"Property damage"** includes loss of use.
- D. "Uninsured motor vehicle" means a land motor vehicle or trailer of any type:
 - 1. To which no **property damage** liability bond or policy applies at the time of the **accident**.
 - 2. Which is a hit-and-run vehicle whose operator or **owner** cannot be identified and which hits a **covered auto**.
 - 3. To which a **property damage** liability bond or policy applies at the time of the **accident**, but the bonding or insuring company:
 - a. Denies coverage; or
 - b. Is or becomes insolvent.

However, "**uninsured motor vehicle**" does not include any vehicle or equipment:

- Owned or operated by a self-insurer under any applicable motor vehicle law, except a selfinsurer which is or becomes insolvent;
- 2. **Owned** by any governmental unit or agency unless:
 - a. The operator of the vehicle is uninsured; and
 - b. There is no statute imposing liability for damage because of **bodily injury** or **property damage** on the governmental unit or agency for an amount not less than the limit of liability for this coverage.
- 3. Operated on rails or crawler treads;
- 4. Designed mainly for use off public roads while not on public roads;
- 5. While located for use or being used as a residence or premises;
- 6. **Owned** by, furnished to or available for the regular use of **you** or any **family member**;
- 7. Which is shown on the **Declarations Page** or which is covered under PART A of this Policy;
- 8. That is not required to be registered as a motor vehicle; or
- 9. Which is an underinsured motor vehicle.
- E. **"Underinsured motor vehicle"** means a land motor vehicle to which a **property damage** liability bond or policy applies at the time of the **accident** but its limit of liability for **property damage** either:
 - 1. Is not enough to pay the full amount of **property damage** the **insured** is legally entitled to recover as damages; or
 - Has been reduced by payment of property damage claims to an amount which is not enough to pay the full amount the insured is legally entitled to recover as damages for property damage.

However, "**underinsured motor vehicle**" does not include any vehicle or equipment:

- 1. **Owned** by any governmental unit or agency unless:
 - a. The operator of the vehicle is uninsured; and
 - b. There is no statute imposing liability for damage because of **bodily injury** or **property damage** on the governmental unit or agency for an amount not less than the limit of liability for this coverage;
- 2. Operated on rails or crawler treads;
- 3. Designed mainly for use off public roads while not on public roads;
- 4. While located for use or being used as a residence or premises;
- Owned by, furnished to or available for the regular use of you or any family member;

- Which is shown on the **Declarations Page** or which is insured for coverage under PART A of this Policy;
- 7. That is not required to be registered as a motor vehicle; or
- 8. Which is an uninsured motor vehicle.

ADDITIONAL DUTIES FOR PART C (II) > UNINSURED/UNDERINSURED MOTORIST PROPERTY DAMAGE COVERAGE

A person seeking coverage under PART C (II) > UNINSURED/UNDERINSURED MOTORIST PROPERTY DAMAGE COVERAGE must also, in addition to the **GENERAL DUTIES**:

- 1. Promptly report any **accident** or **loss** to the police or other local law enforcement.
- 2. Notify the police within twenty-four (24) hours or as soon as practical after an **accident** that involves a hit-and-run vehicle or unknown driver.
- 3. Report the accident to us.
- 4. Serve a copy of any legal action and all pleadings on **us** as required by law.
- 5. Send **us** copies of legal papers if a lawsuit is commenced.
- 6. Promptly notify **us** in writing of an offer of settlement between the **insured** and the **owner**, operator or insurer of the **underinsured motor vehicle**.
- Take reasonable steps after a loss to protect all property insured under PART C (II) from further loss. We will pay reasonable expenses incurred to protect that property. Any further loss due to failure to protect will not be covered under this Policy.
- 8. Permit **us** to inspect and appraise all **loss** covered under PART C (II) before its repair or disposal.
- Authorize us to move the damaged auto or your trailer to a storage facility of our choice at our expense.

EXCLUSIONS

PLEASE READ THE EXCLUSIONS CAREFULLY

- A. We do not provide Uninsured/Underinsured Motorist Property Damage Coverage for property damage sustained by any insured:
 - 1. If the **insured** or his or her legal representative, without thirty (30) days advance written notice to **us**, either:
 - a. Settles the property damage claim; or
 - b. Brings suit and obtains a judgment related to the **property damage** claim;

and, in doing so, impairs or prejudices **our** rights or interests.

- 2. If **our** interests or rights have been impaired or prejudiced by a judgment in any lawsuit against any person or organization that may be liable for such **property damage** and **we** have not given prior written consent to the **insured** to proceed with that lawsuit.
- 3. Caused intentionally by, or at the direction of, an **insured** or that is or should be reasonably expected to result from an intentional act of an **insured** even if the actual **property damage** that results is different than that which was intended.
- 4. That occurs while the **covered auto** is being used to **carry persons or property for compensation or a fee**, or as a public or livery conveyance. This exclusion does not apply to a share-the-expense car pool.
- 5. For the first \$250 of **property damage** to the **covered auto**.
- B. **We** do not provide coverage for **property damage** arising out of the **ownership**, maintenance, or use of:
 - 1. Any vehicle that has less than four wheels or which is designed for use mainly off public roads such as any type of all-terrain or quad vehicle, dune buggy, go-cart, or golf cart. This exclusion does not apply to **your trailer**.
 - 2. A covered auto that:
 - Has been rented, leased, subleased, loaned or given by you or a family member to another party in exchange for money, value, goods, services, compensation or reimbursement;
 - b. Has been given in exchange for compensation; or
 - c. Has been entrusted to anyone other than you or a family member for consignment; sale; promoting sale; subleasing; leasing; renting; or selling, and is no longer in your possession.
- C. Coverage under this PART C (II) will not apply directly or indirectly to benefit any insurer or self-insurer of property.
- D. We will not be bound by:
 - 1. Any settlement entered into without **our** consent; or
 - 2. Judgment entered into with a party who is liable for damages without **our** consent.

LIMIT OF LIABILITY

- A. The Uninsured/Underinsured Motorist Property Damage limit of liability shown on the Declarations
 Page is the most we will pay for all property damage sustained in any one accident.
- B. The limit of liability for Uninsured/Underinsured Motorist Property Damage shown on the Declarations Page is the most we will pay for all

property damage sustained in any one **accident** without regard to the number of:

- 1. Insureds, heirs or survivors;
- 2. Claimants;
- 3. Claims made;
- 4. Lawsuits filed;
- 5. Vehicles shown on the **Declarations Page**;
- 6. Premiums shown on the Declarations Page;
- 7. Vehicles involved in the accident;
- 8. Premiums paid; or
- 9. Policies issued by **us**.
- C. No one will be entitled to receive duplicate payments for the same elements of damages or **loss** under this coverage for which payment has been made:
 - 1. Under any other coverage provided by this Policy;
 - 2. By or on behalf of the person or organization that may be legally responsible.
- D. For any property damage to which PART D > COVERAGE FOR DAMAGE TO YOUR AUTO of this Policy (or similar coverage from another policy) and this coverage both apply, you may choose the coverage from which damages will be paid. You may recover under both coverages, but only if:
 - 1. Neither one by itself is sufficient to cover the **loss**;
 - 2. **You** pay the higher deductible amount (but **you** do not have to pay both deductibles); and
 - 3. **You** will not recover more than the actual damages.

PAYMENT OF LOSS

- A. At **our** option, **we** may pay for the **loss** in money or repair or replace the **property damage**.
- B. **We** may make payment for a **loss** to **you**, or if you agree, the owner of the property or the lienholder.
- C. If we make a payment for a total **loss** of a **covered auto**, **you** must transfer the title of that **auto** to **us** at or before the time of payment, unless **you** keep the salvage of the totaled **covered auto**.
- D. A party with an additional interest in a covered auto shall have no greater rights than your rights to recover for a loss.

OTHER INSURANCE

A. If there is other Uninsured/Underinsured Motorist Property Damage Coverage, or similar insurance, that applies and is available under one or more policies, we will pay only our share of the damages or loss. Our share of the damages or loss is the proportion that our limit of liability under this PART C (II) > UNINSURED/UNDERINSURED MOTORIST PROPERTY DAMAGE COVERAGE bears to the total of all applicable limits with the same priority as this coverage, on either a primary or excess basis, whichever is applicable. Any applicable deductible of this Policy will be taken in a proportionate share based on the applicable deductibles of each policy.

B. However, any insurance **we** provide with respect to a **covered auto** shall be excess over any other property insurance, self-insurance or other source of recovery that covers that **property damage**.

ARBITRATION

- A. If we and an insured do not agree:
 - Whether the **insured** is legally entitled to recover damages for **property damage** under this PART C (II); or
 - 2. The amount of damages that are recoverable by the **insured**;

then upon mutual agreement of both parties, these two issues only may be submitted to arbitration. However, unless required by law, neither party may be compelled to participate in arbitration nor shall be liable to the other for refusing to arbitrate.

- B. If both **we** and an **insured** agree to arbitration, each party will select a competent, licensed and impartial arbitrator. The two arbitrators will select a third arbitrator. If they cannot agree upon the selection of a third arbitrator within thirty (30) days, either may request that selection of a third arbitrator be made by a judge of a court having jurisdiction.
- C. Unless both parties agree otherwise, arbitration will take place in the county in which the **insured** lives and the American Arbitration Association rules as to procedure and evidence will apply. If the parties do not agree to be governed by the American Arbitration Association rules, local rules of law as to procedure and evidence will apply.
- D. A decision agreed to by two of the arbitrators will be binding as to:
 - 1. Whether the **insured** is legally entitled to recover damages; and
 - 2. The amount of the damages.

However, the decision shall be binding only if the amount of damages awarded does not exceed:

- The limits for property damage shown on the Declarations Page for Uninsured Motorist Property Damage; or
- 2. The minimum limit for property damage.

If the amount exceeds the **minimum limit** for **property damage**, either party may demand the right to trial. This demand must be made within sixty (60) days of the arbitrators' decision. If this demand is not made within sixty (60) days, the amount of damages agreed to by the arbitrators will be binding.

- E. The arbitrators shall have no authority to:
 - Award an amount in excess of the limit of liability for this coverage shown on the **Declarations Page**;

- 2. Award any amount as **punitive or exemplary** damages;
- 3. Award any costs or fees;
- 4. Award any amount as interest;
- 5. Decide any coverage issue; or
- 6. Decide any issues or resolve any dispute with respect to anything other than:
 - a. The legal liability of the **owner** or operator of an **uninsured motor vehicle**; and
 - b. The amount of compensatory damages that are recoverable by the **insured**.
- F. Each party will:
 - 1. Pay the costs, fees and other expenses it incurs; and
 - 2. Bear the expenses of the third arbitrator equally.
- G. Arbitration must be demanded in writing and agreed to by the parties within the applicable statute of limitation for filing suit for a contract action which is four (4) years.

PART D > COVERAGE FOR DAMAGE TO YOUR AUTO

INSURING AGREEMENT

- A. If **you** pay **us** the premium for this coverage and a stated amount is shown on the **Declarations Page** for the **covered auto** and its permanently attached equipment which has been installed by the factory, dealer or retailer, **we** will pay for **loss** caused by:
 - 1. **Collision** only if the **Declarations Page** indicates that Collision Coverage is provided for that **auto**; or
 - 2. **Comprehensive** only if the **Declarations Page** indicates that Comprehensive Coverage is provided for that **auto**; or
 - 3. Fire and Theft with Combined Additional Coverage only if the Declarations Page indicates that Fire and Theft with Combined Additional Coverage is provided for that **auto**.

Our payment will be reduced by the applicable deductible shown on the **Declarations Page**.

- B. If you pay us the premium for this coverage and there is no stated amount shown on the Declarations Page for the covered auto, we will pay for loss caused by:
 - 1. **Collision** only if the **Declarations Page** indicates that Collision Coverage is provided for that **auto**; or
 - 2. **Comprehensive** only if the **Declarations Page** indicates that Comprehensive Coverage is provided for that **auto**; or

3. Fire and Theft with Combined Additional Coverage only if the Declarations Page indicates that Fire and Theft with Combined Additional Coverage is provided for that **auto**.

Our payment will be reduced by the applicable deductible shown on the **Declarations Page**.

Only **losses** caused by **collision** or one of the listed perils under **other than collision** are covered under PART D > COVERAGE FOR DAMAGE TO YOUR AUTO.

CUSTOMIZED EQUIPMENT AND PARTS COVERAGE

- A. If you pay us the premium for Customized Equipment and Parts Coverage and it is shown on the Declarations Page or on the applicable schedule, the limit of liability for loss to the customized equipment and parts specifically listed on the Application or on the applicable schedule will be the lowest of:
 - The actual cash value of such customized equipment and parts reduced by the applicable deductible shown on the Declarations Page and its salvage value if you or the owner retain the salvage.
 - 2. The amount shown as the declared value of the customized equipment and parts on the Application or applicable schedule reduced by the applicable deductible shown on the Declarations Page and its salvage value if you or the owner retain the salvage.
 - 3. The amount necessary to repair the **customized** equipment and parts, reduced by the applicable deductible shown on the Declarations Page.
 - The amount necessary to replace the customized equipment and parts, reduced by the applicable deductible shown on the Declarations Page and reduced by its salvage value if you or the owner retain the salvage.
- B. Customized Equipment And Parts Coverage applies only if:
 - You have purchased Collision Coverage for the covered auto containing the customized equipment and parts and the loss falls under that coverage;
 - 2. You have purchased Comprehensive Coverage for the covered auto containing the customized equipment and parts and the loss falls under that coverage; or
 - 3. You have purchased Fire and Theft with Combined Additional Coverage for the covered auto containing the customized equipment and parts and the loss falls under that coverage.

TRANSPORTATION EXPENSE COVERAGE

 We will pay Transportation Expense Coverage up to \$30 per day, not to exceed \$900, for temporary transportation expenses incurred by you because of the total theft of a **covered auto**. Transportation expenses apply only if:

- 1. They are incurred from a commercially licensed rental agency; and
- 2. The **Declarations Page** indicates that Comprehensive Coverage or Fire and Theft with Combined Additional Coverage apply to that **auto**.

A deductible will not apply to this coverage.

- B. **We** will only pay transportation expenses incurred during the period:
 - Beginning forty-eight (48) hours after you report the theft of a covered auto to us and the police; and
 - 2. Ending the earlier of:
 - a. When a covered auto is returned to use;
 - b. When a **covered auto** has been recovered and returned to **you** or its **owner**;
 - c. When a **covered auto** has been recovered and repaired;
 - d. When a **covered auto** has been replaced;
 - e. Seventy-two (72) hours after **we** make an offer to pay for the **loss** if the **covered auto** is deemed by **us** to be a total **loss** or unrecoverable; or
 - f. When **you** have incurred the maximum \$900 expense limit.
- C. We will not pay for transportation expenses if there is a theft only of **your trailer**.
- D. You must give us written verifiable proof of your transportation and/or loss of use expenses.
- E. At **your** request, **we** will guarantee payment of transportation expenses to the provider of such transportation up to \$30 per day, to a maximum limit of \$900, and shall pay such provider directly.

PET PROTECTION

- A. If your pet is occupying a covered auto involved in a covered collision, comprehensive or fire and theft with combined additional coverage loss, we will provide up to:
 - \$1000 per incident, regardless of the number of your pets involved, up to \$3,000 per policy period for pet injury treatment or pet replacement;
 - \$25 per day up to \$125 per policy period for boarding fees if **you** are hospitalized and unable to care for **your pet**;
 - 3. \$75 per policy period for recovery costs if **your pet** is missing after the **accident**; and
 - 4. \$125 per policy period for replacing pet-related travel equipment damaged in the **accident**.
- B. Any payment **we** make for **pet replacement** will be reduced by any prior payments **we** made for **pet**

injury treatment for **your pet** resulting from the same incident. No deductible applies to this coverage.

SUPPLEMENTARY PAYMENTS

In addition to **our** limit of liability, **we** will pay:

- A. Towing expenses which we consider reasonable, not to exceed \$2,000 per loss, to remove a covered auto that is non-drivable from the site of an accident or loss and transport it to a repair facility. This applies only if the Declarations Page indicates that Collision Coverage, Comprehensive Coverage or Fire and Theft with Combined Additional Coverage applies to that auto.
- B. Storage expenses up to \$25 per day, not to exceed \$375 per loss, for storage charges. This applies only if Collision Coverage, Comprehensive Coverage or Fire and Theft with Combined Additional Coverage applies to that auto.

ADDITIONAL DEFINITIONS - PART D > COVERAGE FOR DAMAGE TO YOUR AUTO

When used in this PART D:

- A. **"Collision**" means when a **covered auto** collides with another object or overturns.
- B. "Comprehensive" and "Other Than Collision" mean loss caused by:
 - 1. Missiles or falling objects;
 - 2. Fire or lightning;
 - 3. Theft or larceny;
 - 4. Explosion or earthquake;
 - 5. Windstorm;
 - 6. Hail or flood;
 - 7. Malicious mischief or vandalism;
 - 8. Riot or civil commotion;
 - 9. Impact with a bird or animal; or
 - 10. Breakage of glass, except breakage of glass caused by a **collision**.
- C. "Customized equipment and parts" means equipment, devices, accessories, changes and enhancements, other than those installed by the original manufacturer, which alter the appearance or performance of an auto. This includes, but is not limited to, such items as: body or suspension alterations; custom or special wheels or tires; side exhausts: roll bars: light bars: spoilers: ground effects; bedliners; side exhausts; utility boxes; custom windows; custom painting; murals; decals or graphics. Customized equipment and parts also includes, but is not limited to, such items as any electronic equipment; antennas; and other devices used exclusively to send or receive audio, visual or data signals or play back recorded media. The customized equipment and parts must be permanently installed in a covered auto using bolts, brackets or slide-out brackets.

- D. "Fire and Theft with Combined Additional Coverage" means loss caused by:
 - 1. Fire or lightning;
 - 2. Smoke or smudge due to a sudden, unusual, and faulty operation of any fixed heating equipment serving the premises on which a **covered auto** is located;
 - The stranding, sinking, burning, collision, or derailment of any conveyance in or upon which a covered auto is being transported;
 - 4. Windstorm, hail, earthquake, explosion, flood or rising waters;
 - 5. External discharge or leakage of water except **loss** resulting from rain, snow, sleet, whether or not wind-driven;
 - 6. Malicious mischief or vandalism;
 - 7. Theft, larceny, robbery, or pilferage; or
 - 8. Impact with a bird or animal.
- E. "Original equipment manufacturer" and "OEM" mean parts or items:
 - 1. Produced and/or installed by the manufacturer of the **auto**; or
 - 2. Produced by a vendor of the manufacturer of the **auto** that the manufacturer intends as a part of the **auto** or manufacturer's option when new.
- F. "Pet injury treatment" means reasonable and customary veterinary costs incurred by you or a family member for treatment of your pet that is injured in a covered loss while occupying a covered auto. Reasonable and customary veterinary costs include any medications or procedures prescribed by a veterinarian.
- G. "Pet replacement" means the cost to replace your pet with one of like kind and quality, if your pet:
 - 1. Dies as the result of a covered **loss**; or
 - 2. Is **occupying** the **covered auto** during a covered total theft **loss** and **your pet** is not recovered.

This does not include any training, grooming, veterinary bills, or any other expenses other than the cost to replace the pet itself.

H. "Your pet" means a dog or cat owned by you or a family member.

EXCLUSIONS

PLEASE READ THE EXCLUSIONS CAREFULLY.

- A. **We** will not pay for:
 - 1. Loss:
 - a. Caused intentionally by, or at the direction of, **you** or any **family member**; or
 - b. That is, or should be, reasonably expected to result from an intentional act of **you** or any **family member**;

even if the actual **loss** or damage is different than that which was intended.

- Loss arising out of the ownership, maintenance or use of a vehicle while it is being used to carry persons or property for compensation or a fee or as a public or livery conveyance, unless you have indicated to us in your Application that a covered auto is used for this purpose. This exclusion does not apply to sharedexpense car pools whose members are on the way to or from the same place of employment.
- 3. **Loss** to portable equipment, devices, accessories and any other personal effects that are not permanently installed. This includes, but is not limited to:
 - a. Tapes, records, compact discs, DVDs or other recording or recorded media;
 - Any containers designed to carry or store tapes, records, compact discs, DVDs or other recording or recorded media;
 - c. Personal computers, telephones, DVD players, two-way mobile radios or televisions; or
 - d. Any other accessories used with electronic equipment designed to receive or transmit audio, visual or data signals.
- 4. **Loss** to equipment designed or used for the detection or location of radar, laser or other speed measuring equipment or its transmission.
- 5. **Loss** to camper units or other detachable living quarter units.
- 6. Loss to pickup covers, caps or shells not permanently attached to a covered auto.
- 7. **Loss** to equipment such as booms, drill rigs, welders, winches or hazard lights not permanently attached to a **covered auto**.
- 8. **Loss** to chains, tarpaulins, binders, cargo securing devices, lifts or removable sides.
- 9. **Loss** to any custom paint work or body work, including lettering and decals.
- 10. Damage due and confined to:
 - a. Wear and tear;
 - b. Freezing;
 - c. Mechanical, electronic or electrical breakdown or failure;
 - d. Deterioration, rust or corrosion; or
 - e. Road damage to tires.

This exclusion does not apply if the damage results from the total theft of a **covered auto** to which Comprehensive Coverage or Fire and Theft with Combined Additional Coverage under this Policy applies.

11. Loss to a covered auto being maintained or used by any person while employed or otherwise engaged in any motor vehicle business unless that business is yours and it was so represented in your Application.

- 12. Loss to wearing apparel, tools or personal effects.
- 13. Loss that occurs while a covered auto is being used in the course of committing a crime. This does not apply to loss that occurs when the covered auto has been stolen.
- 14. **Loss** due to the use of a **covered auto** for transportation of any explosive substance, flammable liquid, or similarly hazardous material.
- 15. Loss to a covered auto while such auto is engaged in racing.
- 16. Loss to a covered auto while it is subject to any bailment lease, mortgage or other encumbrance not specifically declared and described in this Policy.
- 17. Loss to a trailer you own that is not shown on the Declarations Page. This exclusion does not apply to a trailer you:
 - a. Acquire during the policy period; and
 - b. Ask **us** to insure within thirty (30) days after **you** become the **owner**.
- 18. Loss to a covered auto while in anyone else's possession under a written trailer exchange agreement provided that this exclusion shall not apply to a loss payee. If we pay the loss payee, you must reimburse us for payment.
- 19. Loss due to theft, larceny or conversion of a covered auto or its equipment:
 - By you, a family member, any other persons listed as a driver on the Declarations Page or an employee;
 - b. Where there is no visible sign of forced entry into the **covered auto**; or
 - c. Prior to its delivery to **you**.
- 20. Loss to a covered auto due to or as a consequence of:
 - Destruction, seizure or confiscation by government or civil authorities including, but not limited to, destruction, seizure, or confiscation by any federal or state law enforcement officer in connection with any violation of any controlled substances law for which **you** are convicted; or
 - b. Repossession by any entity acting on behalf of the **owner** of the **covered auto**.

This exclusion does not apply to the interests of loss payees in a **covered auto**. If **we** pay the loss payee, **you** must reimburse **us** for payment.

- 21. Damage caused directly or indirectly by any of the following:
 - a. Water leakage or seepage;
 - b. Wet or dry rot;
 - c. Rust or corrosion;

- d. Dampness of atmosphere or extremes of temperature;
- e. Deterioration or disintegration; or
- f. Delamination;

unless caused by any other **loss** covered under this PART D.

- 22. Loss arising out of or resulting from, in whole or in part, any actual, alleged, or threatened migration; release; existence; or presence of, or actual, alleged, or threatened exposure to, any mold, mildew, fungus or other microbes unless it occurs as a result of an otherwise covered loss. This includes any type or form of: (i) decomposing or disintegrating organic material or microorganism; (ii) organic surface growth on moist, damp, or decaying matter; (iii) yeast or spore-bearing plant-like organism; or (iv) spores; scents; toxins; mycotoxins; bacteria; viruses; or any other by-products produced or released by any mold, mildew, fungus, or other microbes.
- 23. Loss caused by or as any consequence of:
 - a. War, whether declared or undeclared;
 - b. Civil war;
 - c. Insurrection;
 - d. Rebellion or revolution;
 - e. Radioactive contamination; or
 - f. Nuclear reaction or radiation, whether controlled or uncontrolled or however caused.
- 24. Loss to a covered auto while being used in any manner by an undisclosed operator.
- 25. Loss to a covered auto while being used in any manner by any person who is specifically excluded from coverage under this Policy by the named insured, if the named insured is an individual, or by an authorized representative if the named insured is an organization.
- 26. Loss to a covered auto, as long as you have not taken ownership of such covered auto:
 - a. Prior to its delivery to you; or
 - b. Due to theft prior to its delivery to **you**.
- 27. Damage due and confined to:
 - a. Prior loss or damage;
 - b. Manufacturer's defects or faulty materials; and
 - c. **Your** lack of routine and/or proper maintenance as prescribed by the manufacturer.
- 28. Loss resulting from the purchase of a **covered auto** from any person or organization other than the **auto's** rightful **owner**.

- 29. Amounts incurred for:
 - a. Mileage;
 - b. Fuel;
 - c. Collision damage waiver;
 - d. Navigation devices;
 - e. Insurance; or
 - f. Tolls.
- 30. Loss to a covered auto that occurs while it is being used in a personal vehicle sharing program.
- 31. Loss arising out of the operation of a **covered auto** by any driver not meeting legal age requirements to operate a vehicle in the state in which the **covered auto** is principally garaged.
- B. We do not provide coverage for loss arising out of the ownership, maintenance or use of:
 - 1. Any vehicle that has less than four wheels or which is designed for use mainly off public roads such as any type of all-terrain or quad vehicle, dune buggy, go-cart, or golf cart. This exclusion does not apply to **your trailer**.
 - 2. A covered auto that:
 - a. Has been rented, leased, subleased, loaned or given by **you** or a **family member** to another party in exchange for money, value, goods, services, compensation or reimbursement;
 - b. Has been given in exchange for compensation; or
 - c. Has been entrusted to anyone other than you or a family member for consignment; sale; promoting sale; subleasing; leasing; renting; or selling and is no longer in your possession.

LIMIT OF LIABILITY

- A. **Our** limit of liability for **loss** shall not exceed the lowest of the:
 - 1. Actual cash value reduced by:
 - a. The applicable deductible shown on the **Declarations Page**; and
 - b. Its salvage value if **you** or the **owner** retain the salvage;
 - 2. Amount necessary to replace the stolen or damaged property, or its parts if the **loss** is limited to parts, reduced by:
 - a. The applicable deductible shown on the **Declarations Page**; and
 - b. Its salvage value if **you** or the **owner** retain the salvage;
 - 3. Amount necessary to repair the physical damage to the **covered auto**, or its parts if the **loss** is limited to parts, to return it to its pre-loss

physical condition, reduced by the applicable deductible shown on the **Declarations Page**; or

- 4. Stated amount shown on the **Declarations Page**, if any.
- B. In determining the amount necessary to repair the damaged parts, we will not pay more than the prevailing competitive labor rates charged in the area in which the property is to be repaired. We will also not pay more than the cost of repair or replacement parts as reasonably determined by us. Our liability for the cost of repairing damaged property is limited to the amount needed to perform physical repairs to the stolen or damaged property. PART D > COVERAGE FOR DAMAGE TO YOUR AUTO does not cover, and we will not pay for, diminution in value.
- C. If there is a stated amount **you** declared on the Application or endorsement for a specific **auto** shown on the **Declarations Page**, that stated amount is the most **we** will pay for **loss** to that **auto**, including its permanently attached equipment.
- D. In the event of a total loss to an auto listed on the Declarations Page, you, or someone on your behalf, must provide us the key to such auto at our request. If we are not provided the key to such auto, we will reduce any amount payable to you by \$250 because of:
 - 1. The cost in duplicating the key; or
 - 2. The loss in salvage value.

This provision will not apply if **you** retain the salvage.

- E. Payments for **loss** covered under this PART D are subject to the terms set forth here:
 - 1. No more than one deductible shall be applied to any one covered **loss**.
 - In determining the amount necessary to repair damaged property to its pre-loss condition, the amount to be paid by us will be based on the cost of repair or on the cost of replacement parts and equipment which may be new, reconditioned, remanufactured or used including, but not limited to:
 - a. Original manufacturer parts or equipment; and
 - b. Non-OEM parts or equipment.
 - 3. The **actual cash value** is determined by the market value, age and condition of the vehicle at the time the **loss** occurs.
 - Duplicate recovery for the same elements of loss is not permitted. No one will be entitled to receive duplicate payments for the same elements of loss under this coverage and:
 - Any other coverage provided by this Policy; or
 - b. Under any other insurance or source of recovery.

- F. We have no duty to pay the actual cash value of window glass or to replace window glass after a loss if you agree to have the window glass repaired at our expense. At the mutual agreement of you and us, we will not apply the applicable deductible as shown in the Declarations Page if the glass is repaired rather than replaced.
- G. For any property damage to which PART D > COVERAGE FOR DAMAGE TO YOUR AUTO of this Policy (or similar coverage from another policy) and PART C(II) UNINSURED/UNDERISNURED MOTORIST PROPERTY DAMAGE COVERAGE both apply, you may choose the coverage from which damages will be paid. You may recover under both coverages, but only if:
 - 1. Neither one by itself is sufficient to cover the **loss**;
 - 2. You pay the higher deductible amount (but you do not have to pay both deductibles); and
 - 3. **You** will not recover more than the actual damages.

PAYMENT OF LOSS

- A. At **our** option, **we** may:
 - 1. Pay for, repair or replace damaged or stolen property;
 - Return the stolen property to you or to the address last known by us at our expense. We will pay for direct physical damage to a covered auto resulting from the theft subject to the LIMIT OF LIABILITY section; or
 - 3. We may keep all or part of the damaged or stolen property at the agreed or appraised value, but there shall be no abandonment to **us**.
- B. We may make payment for a loss to you, the owner of the property, the repair facility, if you agree, or to any applicable lienholder and/or loss payee. Payment for a loss is required only if you have fully complied with the policy provisions.
- C. If we make a payment for theft or total **loss** of an **auto**, **you** or the **owner** must transfer the title of that **auto** to **us** at or before the time of payment, unless **you** or the **owner** keep the salvage of a totaled **auto**.
- D. A party with an additional interest in a **covered auto** shall have no greater rights than **your** rights to recover for a **loss**.

NO BENEFIT TO BAILEE

This insurance shall not in any way benefit directly or indirectly any person, organization or other bailee caring for or handling property for a fee.

OTHER SOURCES OF RECOVERY

If other insurance covers the **loss**, **we** will pay only **our** share of the **loss**. **Our** share is the proportion that **our** limit of liability bears to the total limits of all applicable limits. Any applicable deductible of this Policy will be taken in a proportionate share based on the applicable deductibles of each policy.

APPRAISAL

- A. If we and you do not agree on the amount of loss, either may demand an appraisal of the loss. In this event, each party will select a competent, licensed and impartial appraiser within fifteen (15) days of the demand for appraisal. If the appraisers agree on the amount of the loss, they shall submit a written report to us and this shall be deemed to be the amount of the loss.
- B. If the appraisers cannot agree on the amount of loss within a reasonable time, they shall then choose a competent, impartial umpire. If they cannot agree on an umpire within fifteen (15) days, either you or we may petition a judge of a court having jurisdiction to choose an umpire. The appraisers will state separately the actual cash value and the amount of loss. If they fail to agree, they will submit their differences to the umpire. Subject to the provisions of the Policy, a written agreement signed by two of these three will be binding.
- C. Each party will:
 - 1. Pay its chosen appraiser; and
 - 2. Bear the expenses of the appraisal and umpire equally.
- D. By agreeing to an appraisal, we do not waive any of our rights or defenses under this Policy, including our right to deny the claim.
- E. Appraisers have authority only to decide the amount of the **loss**. The appraisers have no authority to:
 - 1. Make any coverage decisions under the Policy; or
 - 2. Award any fees, interest or costs.

LOSS PAYABLE CLAUSE

- A. Subject to all the terms of this Policy, **loss** or damage shall be paid, as interest may appear, to the **named insured** and/or the loss payee shown on the **Declarations Page** of this Policy, both jointly or separately, at **our** discretion.
- B. The loss payee's interest will not be protected if the loss results from your fraudulent acts or omissions, conversion, secretion or embezzlement of a covered auto or if the loss is not payable to you under the terms of this Policy.
- C. We reserve the right to cancel or nonrenew this Policy as permitted by policy terms and state law. The cancellation or nonrenewal shall terminate this agreement as to the loss payee's interest. If we are required by law or regulation to give the loss payee notice of cancellation, we will give such notice in accordance to such law or regulation. In addition, any continuance of coverage protecting the loss payee's interest shall terminate on the effective date of a policy contract or insurance binder for similar coverage issued by another insurance carrier.
- D. In the event the loss payee makes a claim under this Policy, the loss payee shall be required to abide by

all terms and conditions of this Policy applicable to **you** and shall have no greater rights than **you** to receive payment.

- E. When **we** pay the loss payee, **we** shall, to the extent of payment, be subrogated to the loss payee's rights of recovery.
- F. This clause has no effect if the name of the loss payee is not shown on the **Declarations Page**.

PART E > PERSONAL INJURY PROTECTION COVERAGE

INSURING AGREEMENT

- A. If you pay the premium for Personal Injury Protection Coverage, we will pay Personal Injury Protection benefits because of bodily injury:
 - 1. Resulting from a motor vehicle **accident**; and
 - 2. Sustained by a covered person.

Our payment will only be for losses or expenses incurred within three years from the date of **accident**.

- B. Personal Injury Protection benefits consist of:
 - 1. Reasonable expenses incurred for necessary medical, surgical, x-ray, or dental services, including prosthetic devices, and necessary ambulance, hospital, professional nursing expenses and funeral services.
 - 2. Eighty percent (80%) of a **covered person's** loss of income from employment. These benefits apply only if, at the time of the **accident**, the **covered person**:
 - a. Was an income producer; and
 - b. Was in an occupational status.

These benefits do not apply to any loss after the covered person dies.

As a condition of receiving loss of income benefits, the **covered person** must provide **us** with reasonable medical proof of disability related to the injury causing the loss of income.

Loss of income is the difference between

- a. Income which would have been earned had the **covered person** not been injured; and
- b. The amount of income actually received from employment during the disability.

If the income being earned as of the date of **accident** is a salary or fixed remuneration, it shall be used in determining the amount of income which would have been earned. Otherwise, the average monthly income earned during the period (not more than 12 months) preceding the **accident** shall be used.

 Reasonable and necessary expenses incurred for obtaining essential services. These services must replace those a **covered person** would normally have performed:

- a. Without pay;
- b. During a period of disability; and
- c. For the care and maintenance of the family or household.

These benefits apply only if, at the time of the accident, the **covered person**:

- a. Was not an income producer; and
- b. Was not in an occupational status.

These benefits do not apply to any loss after the **covered person** dies.

- 4. If a lapse occurs in the period of total disability or in the medical treatment of a **covered person** who:
 - a. Has received personal injury protection benefits; and
 - b. Subsequently claims additional benefits based on a recurrence of a **bodily injury**.

That **covered person** must provide **us** with reasonable proof of the recurrence of the **bodily injury** for which an original claim for benefits was made. However, the total benefits payable under this coverage to a **covered person** may not exceed the limits shown on the **Declarations Page**.

ADDITIONAL DEFINITION – PART E > PERSONAL INJURY PROTECTION COVERAGE

- A. "Covered person" as used in this PART E means:
 - 1. You or any family member:
 - a. While occupying; or
 - b. When struck by;

a motor vehicle designed for use mainly on public roads or a **trailer** of any type.

2. Any other person while occupying your covered auto with your permission.

EXCLUSIONS

We do not provide Personal Injury Protection Coverage for any person for **bodily injury** sustained:

- 1. In an **accident** caused intentionally by that person.
- 2. By that person while in the commission of a felony.
- 3. By that person while attempting to elude arrest by a law enforcement official.
- 4. While **occupying**, or when struck by, any motor vehicle (other than a **covered auto**) which is **owned** by **you**.
- 5. By a **family member** while **occupying**, or when struck by any motor vehicle (other than a **covered auto**) which is **owned** by a **family member**.

LIMIT OF LIABILITY

- A. The limit of liability shown in the **Declarations Page** for this coverage is our maximum limit of liability for each person injured in any one accident. This is the most we will pay regardless of the number of:
 - 1. Covered persons;
 - 2. Claims made;

- 3. Vehicles or premiums shown in the **Declarations Page**; or
- 4. Vehicles involved in the accident.
- B. Any amount payable to a covered person other than you or a family member, under the coverage provided by this Policy shall be reduced by any amount paid or payable under PART A > LIABILITY COVERAGE or the Uninsured/Underinsured Motorist Coverage under this Policy for the same benefits.
- C. No one will be entitled to receive duplicate payment for the same elements of damage.

OTHER INSURANCE

If there is other Personal Injury Protection Insurance, **we** will pay only **our** share. **Our** share is the proportion that **our** limit of liability bears to the total of all applicable limits. However, any insurance **we** provide with respect to a vehicle **you** do not own shall be excess over any other collectible Personal Injury Protection Insurance.

OTHER PROVISIONS

- A. Loss Payments. Benefits are payable:
 - 1. Not more frequently than every two weeks; and
 - 2. Within thirty (30) days after satisfactory proof of claim is received.
- B. Modification. The OUR RIGHT TO RECOVER PAYMENT section of GENERAL PROVISIONS does not apply to this coverage.

ASSIGNMENT OF BENEFITS

Payments for medical expenses will be paid directly to a physician or other health care provider if **we** receive a written assignment signed by the **covered person** to whom such benefits are payable.

GENERAL PROVISIONS

ADDITIONAL DEFINITIONS USED IN THIS SECTION

- A. "Mail", "mailing" or "mailed" means:
 - 1. Delivery by **us** to any of the following:
 - a. United States Postal Service; or
 - b. Public or private mail carrier;
 - 2. Sent by **us** through electronic transmission, if not prohibited by state law; or
 - 3. Any other methods allowed by law.
- B. "Proof of mailing" means sufficient evidence that a correspondence or notice has been presented to the United States Postal Service for mailing. Proof of mailing includes, but is not limited to, any form of certificate of mailing or certificate of bulk mailing issued by the United States Postal Service, including a Certificate of Bulk Mail or any other form allowed by state law.

BANKRUPTCY

Bankruptcy or insolvency of the **insured** shall not relieve **us** of any obligations under this Policy.

CHANGES

- A. This Policy, along with the **Declarations Page** and Application, which are incorporated into and made part of this Policy, and any endorsements issued by **us**, contain all the agreements between **you** and **us**. Its terms may not be changed or waived except in writing by **us**.
- B. The premium for each **covered auto** is based on information **we** have received from **you** or other sources. **You** agree:
 - That if any of this information material to the development of the Policy premium is incorrect, incomplete or changed, we may adjust the premium accordingly during the policy period.
 - 2. To cooperate with **us** in determining if this information is correct and complete.
 - To advise us of any changes such as the following which we consider material to the development of the Policy premium:
 - a. The number or types of covered autos;
 - b. The operators using the **autos** insured under **your** Policy (either additions or deletions);
 - c. People residing in your household;
 - d. Your address and/or the principal place where you garage any of the autos insured under this Policy;
 - e. The use of autos insured under your Policy;
 - f. You or a family member obtain a driver's license or operator's permit or have a driver's license revoked, suspended or reinstated;
 - g. The marital status of **you**, a **family member** or any regular operator;
 - h. Coverages, coverage limits or deductibles;
 - i. Eligibility for discounts or surcharges or other premium credits or debits; or
 - j. Other factors permitted by law.
- C. Any adjustment of **your** premium will be made using **our** rules in effect at the time of the change.
 Premium adjustments may include, but are not limited to, changes in:
 - 1. Autos insured under the Policy;
 - 2. Use of the **autos** insured under the Policy;
 - 3. Drivers;
 - 4. Coverages or coverage limits;
 - 5. Principle place where **you** garage any of the **autos** insured under this Policy;
 - 6. Eligibility for discounts or surcharges or other premium credits or debits;
 - 7. Marital status; or
 - 8. Other factors permitted by law.

- D. We may revise your Policy coverages to provide more protection without additional premium charge. If we do this and you have the coverage which is changed, your Policy will automatically provide the additional coverage as of the date the revision is effective in your state. This does not apply to changes made with a general program revision that includes both broadening and restrictions in coverage, whether that general program revision is made through introduction of a subsequent edition of your Policy or an amendatory endorsement.
- E. If **you** ask **us** to delete an **auto**, no coverage will apply as of the date and time **you** ask **us** to delete such **auto**.
- F. If **we** make a change to this Policy during the policy period that broadens any coverage without an additional premium charge, **you** will have the broadened coverage if that coverage is in effect on the date of change. The effective date of a change will be the date **we** implement that change in the state in which the Policy is written.
- G. Notice to any agent or knowledge possessed by an agent or other person shall not change, effect or waive any portion of this Policy nor stop **us** from asserting any of **our** rights under this Policy.

SETTLEMENT OF CLAIMS

We may use estimating, appraisal, or injury evaluation systems or tools to determine any amounts to be paid under this Policy. These systems or tools may be developed by **us** or by third parties and may include computer software, databases and special technology.

LEGAL ACTION AGAINST US

- A. No legal action may be brought against us until there has been full compliance with all the terms of this Policy. In addition, under PART A > LIABILITY COVERAGE, no legal action may be brought against us unless:
 - We agree in writing that the insured has an obligation to pay for damages due to a covered accident; or
 - 2. The amount of that obligation has been finally determined by judgment after trial.
- B. No person or organization has any right under this Policy to bring legal action against **us** or to make **us** a party to any legal proceeding to determine the liability of an **insured**.
- C. If **we** retain salvage, **we** have no duty to preserve or otherwise retain the salvage for any purpose, including as evidence for a legal proceeding absent any specific and formal written request to do so.
- D. Any lawsuit against us for benefits under any part of this Policy, or any lawsuit filed against us by an insured following an accident, must be commenced within the time period set forth in the bodily injury statute of limitations in the law of the state where the accident occurred.

OUR RIGHT TO RECOVER PAYMENT

- A. If **we** make a payment under this Policy and the person or organization to or for whom payment was made has a right to recover damages from another, **we** shall be subrogated to that right. That person or organization shall:
 - Do whatever is necessary to enable us to exercise our rights;
 - Do nothing after an accident or loss to prejudice our rights;
 - 3. Deliver to **us** any legal papers relating to that recovery;
 - 4. Take the necessary or appropriate action, through a representative designated by us, to recover payment as damages from the responsible person or organization. If there is a recovery, then we shall be reimbursed out of the recovery for expenses, costs and attorney's fees incurred in connection with this recovery; and
 - 5. Execute and deliver to **us** any legal instruments or papers necessary to secure the rights and obligations of the **insured** and **us** as established here.

However, **our** rights under this paragraph A. do not apply under PART D > COVERAGE FOR DAMAGE TO YOUR AUTO of this Policy against any person using a **covered auto** with the **owner's** express or implied permission.

- B. If **we** make a payment under this Policy and the person or organization to or for whom payment is made recovers damages from another, that person shall:
 - 1. Hold in trust for **us** the proceeds of the recovery; and
 - 2. Reimburse **us** to the extent of **our** payment.
- C. If **we** pursue recovery from a liable party:
 - You permit us to seek recovery of any deductible that may apply, but we have no duty to do so. We will notify you within ninety (90) days of the expiration of the time for you to exercise your right to make a claim against the at fault party if we do not intend to collect the deductible and we will authorize you to make any further collection attempts.
 - 2. We reserve the right to compromise or settle the deductible and property damage claims against the responsible parties for less than the full amount. For those sums, **you** agree to be bound by:
 - a. A settlement agreement entered into by **us** and the liable party; or
 - b. The outcome of appraisal or arbitration.
 - If the total recovery is less than the total of our payment and the deductible, we will reduce reimbursement of the deductible to you based on the proportion that the actual recovery bears to the total of our payment and the deductible.

POLICY PERIOD AND TERRITORY

- A. This Policy applies only to **accidents** or **losses** which occur:
 - 1. During the policy period shown on the **Declarations Page**; and
 - 2. Within the policy territory.
- B. This policy territory is:
 - 1. The United States of America, its territories or possessions; or
 - 2. Canada.

This Policy also applies to covered **accidents** or covered **losses** while the **auto** insured under this Policy is being transported between their ports.

POLICY TERMINATION

A. Cancellation

- 1. This Policy may be cancelled during the policy period as follows:
 - a. You may cancel by:
 - i. Returning this Policy to **us**; or
 - ii. Giving us, or our authorized representative, advance written notice of the date cancellation is to take effect. The effective date of the cancellation shall be either the date we receive such notice or the date specified in the notice, whichever is later. We may, at our option, waive the requirement that the notice state a future date for cancellation and cancel the Policy as of the effective date shown in the notice.
- 2. When this Policy has been in effect for less than sixty (60) days, **we** may cancel this Policy for any lawful reason. Notice of Cancellation will be provided as required by state law and will be provided not later than the tenth (10) day before the effective date of cancellation.
- After this Policy is in effect for sixty (60) days, or if this is a renewal or continuation policy, we will cancel only for one or more of the following reasons:
 - a. If cancellation is for nonpayment of premium; or
 - b. If **you** committed fraud in obtaining coverage; or
 - c. there is an increase in hazard within **your** control that would produce a rate increase; or
 - d. the loss of the **our** reinsurance covering all or part of the risk covered by the policy; or
 - e. Notwithstanding Subsections (a) and (b), we may cancel a liability insurance policy at any time during the term of the policy if we are placed in supervision, conservatorship, or receivership and the cancellation or

nonrenewal is approved or directed by the supervisor, conservator, or receiver.

Notice of Cancellation will be provided as required by state law and will be provided not later than the tenth (10) day before the effective date of cancellation.

With respect to cancellation, this policy is neither severable nor divisible. Any cancellation will be effective for all coverage for all persons and all **autos**.

If this policy is canceled, coverage will not be provided as of the effective date and time shown in the notice of cancellation.

We will not cancel this Policy based solely on the fact that **you** are an elected official.

B. Nonrenewal

If **we** decide not to renew or continue this Policy, **we** will **mail** notice to the **named insured** at the address last known by **us**. Notice will be **mailed** at least sixty (60) days before the end of the policy period.

If notice is delivered or mailed later than the 60th day before the date on which the policy expires, the coverage remains in effect until the 61st day after the date on which the notice is delivered or mailed.

Earned premium for any period of coverage that extends beyond the expiration date of the policy shall be computed pro-rata based on the rate in effect during the previous policy period.

A transfer of this policy to an admitted affiliated company within the same insurance group will not be considered a refusal to renew.

We will not refuse to renew because of the age of the **insured**. We may not refuse to renew this Policy based solely on the fact that **you** are an elected official.

C. Automatic Termination

- If we offer to renew or continue your Policy and you or your representative do not accept, this Policy will automatically terminate at the end of the current policy period. Failure to pay the required renewal or continuation premium when due shall mean that you have not accepted our offer.
- 2. If other insurance is obtained on a **covered auto**, any similar insurance provided by this Policy will terminate as to that **auto** on the effective date of the other insurance.
- 3. If a **covered auto** is sold or transferred to someone other than **you** or a **family member**, insurance provided by this Policy will terminate as to that **auto** on the effective date of the sale or transfer.

D. Payment Of Premium

1. If **you** make a premium payment for a renewal of **your** Policy using an uncollectible instrument,

our offer of policy renewal is deemed rejected by **you** and the Policy terminated without renewal. **Our** right to void this Policy will not be affected if **we** submit the remittance for payment more than once.

- 2. Examples of an uncollectible instrument and payment not being honored upon presentment include, but are not limited to:
 - a. Checks dishonored or refused due to insufficient funds;
 - b. Checks drawn from closed accounts;
 - c. Invalid credit cards or credit card charges dishonored or refused by the issuing financial institution; and
 - d. Electronic Funds Transfer (EFT) or Automated Clearing House (ACH) transfers or payments from a financial institution or similar account that are refused, dishonored or rejected.
- 3. If any of these acts or events occur at initial application or at any time during the policy period, it shall be deemed to be nonpayment of premium.

E. Other Termination Provisions

- 1. If the law in effect at the time this Policy is issued, renewed or continued:
 - a. Requires a longer notice period;
 - b. Requires a special form of, or procedure for, giving notice; or
 - c. Modifies any of the stated termination reasons;

we will comply with those requirements.

- 2. If not prohibited by state law, **we** may deliver any notice in person instead of **mailing** it.
- 3. **Proof of mailing** of any notice shall be sufficient proof of notice.
- 4. If this Policy is cancelled, the premium refund, if any, will be computed pro-rata. Any refund of unearned premium will be returned no later than the fifteenth (15) **business day** after the effective date of cancellation.
- 5. Any notice stating the Policy has ended shall terminate all coverages under this Policy as of the effective date in the notice.

TRANSFER OF YOUR INTEREST IN THIS POLICY

Your rights and duties under this Policy may not be assigned without **our** written consent. However, upon the death of the **named insured**, if an individual, coverage will be provided until the end of the policy period or cancellation date, whichever is earlier, for:

1. The **named insured's** surviving spouse, if such person **resides** in the **named insured's** household at the time of the **named insured's** death. Coverage applies to the spouse as if a named insured shown on the **Declarations Page**.

- 2. The legal representative of the deceased person while acting within the scope of the duties of a legal representative. This applies only with respect to the representative's legal responsibility to maintain or use a **covered auto**.
- 3. Any person having proper custody of a **covered auto** until a legal representative is appointed but in no event for more than thirty (30) days after the date of such death.

MISREPRESENTATION AND FRAUD

- A. This Policy was issued in reliance on the information provided on **your** written or verbal insurance Application. We reserve the right to void from inception or rescind this Policy if **you** or a **family member** fraudulently:
 - Made any false statements or representations to us with respect to any material fact or circumstance; or
 - Concealed, omitted or misrepresented any material fact or circumstance or engaged in any fraudulent conduct;

in the Application for this insurance or when renewing this Policy, requesting reinstatement of this Policy or applying for any coverage under this Policy which misled **us** and caused **us** to waive or lose a valid defense to the policy.

- B. This Policy shall be void if **you** misrepresent or provide a false statement to **us** on any change to the Policy that materially affects **our** acceptance of this risk.
- C. If **we** void this Policy, the Policy will be void from its inception, and **we** will not be liable for any claims or damages that would otherwise be covered.
- D. We may cancel this Policy and/or may not provide coverage under this Policy if you, a family member or anyone else seeking coverage under this Policy concealed or misrepresented any material fact or circumstance or engaged in fraudulent conduct in connection with the presentation or settlement of a claim. This includes, but is not limited to, misrepresentation concerning a covered auto or your interest in a covered auto.
- E. We reserve the right to void from inception or rescind this Policy in accordance with Insurance Code 705 for fraud or misrepresentation even after the occurrence of an **accident** or **loss**. This means that we will not be liable for any claims or damages which would otherwise be covered.
- F. If we make a payment under this Policy for a loss or accident to you or to a person seeking coverage under this Policy which we later discover was obtained through fraud, concealment or misrepresentation by you or the person seeking coverage under this Policy, we reserve the right, at our sole discretion, to recover such payment made or incurred.

INSPECTION AND AUDIT

- A. We shall have the right to inspect your property and operations at any time. This includes, but is not limited to, the right to inspect and audit the maintenance of any covered auto, the identity of your drivers and their driving records, and your radius of operations. In doing so, we do not warrant that the property or operations are safe or healthful or are in compliance with any law, rule or regulation.
- B. We shall also have the right to examine and audit your books and records at any time during the policy period and any extensions of that period and within three years after termination of the Policy, as far as they relate to the subject matter of this insurance.

TWO OR MORE AUTO POLICIES

If this Policy and any other **auto** policy issued to **you** apply to the same **accident** or **loss**, the total limit of **our** liability under all the policies shall not exceed the highest applicable limit of liability under any one policy. However, no one will be entitled to receive duplicate payments for the same elements of damage.

TERMS OF POLICY CONFORM TO STATUTES

If any provision of this Policy fails to conform to the statutes of the state in which this Policy is written, the provision shall be deemed to conform to such statutes. All other provisions shall be given full force and effect. Any disputes as to the coverages provided or the provisions of this Policy shall be governed by the law of the state in which this Policy is written.

JOINT AND INDIVIDUAL INTERESTS

You may change or cancel this Policy; however, **your** action(s) shall be binding on all persons provided coverage under this Policy.

ELECTRONIC SIGNATURE

- A. **You** and **we** agree that electronic signatures may be used and will satisfy any regulatory or other requirement for written signatures. When a law requires:
 - 1. A signature on any form or document; or
 - 2. A letter or document to be notarized, verified, acknowledged or made under oath;

the electronic signatures will satisfy this requirement if the signature of the person authorized to perform the service of notarizing, verification, or acknowledgment is attached or logically associated with the signature or electronic signatures of record.

B. You and we agree that electronic signatures shall include, but are not limited to, any assent; acceptance; agreement; election; selection and rejection sent via e-mail; internet; text message; or fax; or done as a recorded telephonic signature or assent, when done with the intent of the person to be bound, as if signed in writing.

MEXICO - COVERAGE EXCLUSION WARNING

- A. **Accidents** in Mexico are subject to the laws of Mexico, not the laws of the United States. Under Mexican law, **accidents** are considered a criminal offense as well as a civil matter.
- B. This policy does NOT provide coverage for any claim arising from an accident or loss involving a covered auto or an auto you do not own while in Mexico. To avoid complications, you should purchase insurance from a licensed Mexican insurance company.

SPECIAL PROVISIONS

This Company is licensed to operate under Chapter 912, Texas Insurance Code, and such statutes shall apply to and form a part of this policy the same as if written or printed upon, attached or appended hereto.

This policy is issued subject to the constitution and bylaws and all amendments thereto of the Company, which shall form a part of this policy.

MUTUALS – MEMBERSHIP AND VOTING NOTICE

The insured is notified that by virtue of this policy, he is a member of the Home State County Mutual Insurance Company of Waco, Texas, and is entitled to vote either in person or by proxy at any and all meetings of said Company. The Annual Meetings are held at its' Home Office at 4315 Lake Shore Drive, Suite J, Waco, Texas, on the first Tuesday following the second Monday in February in each year, at 10:00 o'clock A.M.

MUTUALS – PARTICIPATION CLAUSE WITHOUT CONTINGENT LIABILITY

No Contingent Liability: This policy is non-assessable. The policyholder is a member of the Company and shall participate, to the extent and upon the conditions fixed and determined by the Board of Directors in accordance with the provisions of law, in the distribution of dividends so fixed and determined.

In Witness Whereof, the Company has caused this policy to be executed and attested.

J. Huddleston President

M. Davis Secretary